GRID Alternatives

Program Review Report One-Stop-Shop Pilot Project and Access Clean California

Crowe LLP – Agreement No. 23MSC003

Prepared for the California Air Resources Board and the California Environmental Protection Agency

October 16, 2025

Disclaimer

The statements and conclusions in this Report are those of Crowe LLP and not necessarily those of the California Air Resources Board. The mention of commercial products, their source, or their use in connection with material reported herein is not to be construed as actual or implied endorsement of such products.

Crowe conducted this Program Review in accordance with the Standards for Consulting Services established by the American Institute of Certified Public Accountants (AICPA). The term Program Review or review used within this report does not refer to an audit or examination of the subject matter.

Acknowledgment

Crowe LLP (Crowe) worked collaboratively with GRID Alternatives (GRID or the Grantee) and California Air Resources Board (CARB) to complete the Program Review. During informational calls with GRID, Crowe met with the following personnel:

GRID Management Team

- Taylor Sieben, Senior Program Manager
- Celeste Gordon, Senior Community Care Manager
- Jasmine Rocha, Outreach Manager
- Tim Sears, Chief Operations Officer
- Erik Rahn, Senior Accountant
- Tamara Robinson, Controller
- Susana Medina, Community Care Specialist

CARB Team

- Michelle Buffington, Division Chief
- Lucina Negrete, Assistant Division Chief
- Lisa Macumber, Air Resources Supervisor II
- Tess Sicat, Air Resources Supervisor II
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- Kreston Tom, Air Pollution Specialist
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- Yvonne Sanchez, Air Resource Engineer
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This Report was submitted in fulfillment of Agreement No. 23MSC003 and the GRID Alternatives One-Stop-Shop Pilot and Access Clean California Program Review by Crowe LLP under the [partial] sponsorship by the California Air Resources Board.

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Executive Summary

A. Background

The California Air Resources Board (CARB) is responsible for the oversight of Access Clean California, a multi-faceted outreach effort that helps streamline access to California Climate Investments' consumer-facing, equity-focused clean transportation and clean energy incentive programs for low-income and disadvantaged communities. As part of this oversight responsibility, CARB engaged with GRID Alternatives (GRID or the Grantee) to develop and host a web-based platform named the "One-Stop-Shop", with the sole purpose of connecting potential incentive recipients to benefits and incentive programs. This One-Stop-Shop, which was originally covered within Grant G17-EZEV-01 (G17), eventually evolved into public outreach efforts in conjunction with a benefits finder, covered under Grants G19-EZEV-01 (G19) and G21-EZEV-01 (G21).

CARB contracted with Crowe LLP (Crowe, or Program Review staff) to conduct this Program Review[1] in accordance with the Standards for Consulting Services established by the American Institute of Certified Public Accountants of the programs managed by GRID outlined in grant agreements G17, G19 and G21.

CARB incentive Program Reviews serve the public interest for transparency and accountability, helping to determine that expenditures of State funds achieve intended outcomes and are within legal requirements. This report describes the scope of the Grant review(s), areas selected for detailed testing, the resulting findings and recommendations, and the Grantee's commendable efforts. Under the established policies and procedures for Program Reviews, the Grantee has 14 days from the date of this report's cover letter to submit comments. Crowe's report and the Grantee's response will then be posted on the CARB Incentive Program Audits and Program Reviews website at https://ww2.arb.ca.gov/carl-moyer-program-incentives-program-oversight. Crowe staff began the GRID Grant review in December 2024 and completed it in September 2025.

B. Program Review Process

Program Review staff obtained and evaluated applicable policies, grant guidelines and agreements, and state administrative requirements. Program Review staff then met with GRID and CARB personnel to gain a high-level understanding of guiding laws, regulations, rules, policies, grant agreements and guidelines. Program Review staff submitted multiple data requests throughout the Grant review and conducted process walk throughs with subject matter experts (SMEs) from CARB and GRID.. Because the California Department of Finance was concurrently conducting a financial audit of grant agreements, Program Review staff reviewed financial information but did not conduct testing of financial data. Program Review staff synthesized the data and results of detailed testing to develop findings, recommendations, and commendable efforts.

C. Results

Program Review staff identified no findings during the Program Review. Program Review staff provides five (5) general recommendations relevant for multiple programs and six (6) program specific recommendations. Program Review staff identified nine (9) commendable efforts across all three (3) Grants as outlined in **Exhibit 1.** Section 3 of this report provides program-specific recommendations and commendable efforts.

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[1] A Program Review is an evaluation of district and/or non-district incentive programs that focuses on whether funded projects meet requirements of the incentive program. CARB developed Program Review policies and procedures that provide additional information on Program Reviews.

Exhibit 1
Count of Recommendations and Commendable Efforts by Program

Program	Findings	Recommendations	Commendable Efforts
1. General	–	5	–
2. G17	–	2	3
3. G19	–	2	3
4. G21	–	2	3
Total	**–**	**11**	**9**

D. Conclusion

Crowe determined that GRID met the goals and objectives of the One-Stop-Shop Pilot Project and Access Clean California grant agreements. GRID was successful in developing a minimum viable product (MVP) as required within Grant G17 and developed a network of Outreach Partner organizations to strengthen its Outreach Partnership Network as required within Grants G19 and G21, developing a tiering system of Outreach Partner organizations based on scopes of service, which in turn defined levels of funding. Additionally, GRID developed formal and informal outreach strategies to reach disadvantaged and underserved communities within California, as required by Grants G19 and G21. Following GRID's beta testing of the MVP and subsequent state-wide roll out in 2019, GRID determined that additional resources, professional and financial, would be required to reach a desired level of impact within these disadvantaged and underserved communities, which led to the genesis of its case management program. While formal documentation, strategy, and planning documents were not always readily available, GRID has demonstrated substantial compliance with all three Grant Agreements under review.

1. Introduction

CARB reviews incentive programs to determine that expenditures of grant funds are in accordance with program guidelines and are within legal requirements. Projects are selected for review following a risk assessment. Projects selected for review represent an overall mixture of funds expended in the fiscal years under review.

GRID Alternatives is an Oakland, California-based non-profit organization with operations in the United States, Mexico, Nicaragua, and Nepal. GRID is dedicated to making renewable energy technology procurement and training accessible to underserved communities, connecting these communities with alternative energy resources such as solar and wind. Economic and environmental justice, community empowerment, and sustainability are the pillars of the organization. CARB selected GRID to develop the Access Clean California (originally called the One-Stop-Shop) pilot site to connect underserved households and communities within the State of California with various State and locally sponsored clean transportation and renewable energy incentive programs. Between 2017 and 2024, GRID collaborated with numerous service providers and vendors to develop Access Clean California, develop income verification procedures, and integrate additional benefits and incentives into the platform. Over time, Access Clean California evolved to include community outreach case management programs, of which the development and oversight was spearheaded by GRID.

The following three (3) GRID grants were included in this Program Review:

1. G17-EZEV-01 through G17-EZEV-01-04[2]
2. G19-EZEV-01 through G19-EZEV-01-04
3. G21-EZEV-01 and G21-EZEV-01-02.[3]

Appendix A includes a description of each grant program. The scope of the review generally includes grant agreements between CARB and GRID made between FY 2018-19 and FY 2024-25. **Exhibit 2** summarizes the applicable fiscal years covered by this Program Review.

The review began with a virtual entrance conference held on November 15, 2024. Staff from GRID, CARB, the California Department of Finance Office of State Audits and Evaluations (Department of Finance) and Crowe attended this meeting. Additionally, Crowe staff presented the results of the Program Review at an exit meeting held with the grantee on <mark>June XX, 2025</mark>.

This review was conducted in accordance with CARB's Grant Agreements for review of incentive programs. The purpose of the Program Review and the fiscal review audit is to determine whether GRID is implementing Access Clean California consistent with the requirements of the grant agreements.

Exhibit 2
GRID Alternatives
Scope of Program Review by Fiscal Year

Program	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25
1. G17-EZEV-01-04[4]	✓	✓	✓				
2. G19-EZEV-01-04			✓	✓	✓		
3. G21-EZEV-01-02					✓	✓	✓

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[2] G17-EZEV-02 through G17-EZEV-04 were amendments to G17-EZEV-01.
[3] G21-EZEV-01-02 was an amendment to G21-EZEV-01.
[4] CARB amended G17 to end on May 1, 2021.

2. Review Process Overview

Program Overview

Since the program's go-live in 2021, GRID and the Outreach Partner Network have been actively growing interest and activity within the One-Stop-Shop (OSS) through active community outreach. Performance metrics for each individual grant are difficult to adequately quantify given funding date overlaps and service overlaps; however, application submittals and approvals grew each year, peaking at 2,190 and 580 respectively in 2024.

Since the program's go-live in 2021, a total of 13,765 applications were started. Out of these, 2,946 were submitted, 1,539 were approved, and 492 were denied. The program had its highest number of applications started (5,955) in 2023. The number of applications started increased yearly (with the exception of a small downtick in 2024), which can be attributed to increased outreach partner network development, and increased internal capabilities, notably the addition of an in-house case management system. Application approvals have steadily increased year-over-year, which is also attributable to the increased outreach partner network and the introduction of an internal, hands-on case management system.

GRID's outreach focused, in part, on engagement with impacted, underserved, and tribal communities throughout California, with a heavy focus on southern California and Central Valley while simultaneously servicing the San Francisco Bay Area and Northern California. GRID has also historically prioritized engagement with black and tribal leaders throughout California and has included engagement with tribal governments and non-chartered volunteer organizations to bolster grass roots movements within these communities. GRID and its Outreach Partnership Network, consisting of various non-profits, tribal organizations, and community-based organizations (CBOs), have historically and continue to focus on in-person events, such as Ride & Drive events, in-person workshops, bike ride events, and workshops, among others. Outreach extended beyond in-person events and included online workshops, social media engagement, mail-driven campaigns, and SMS text campaigns.

Grant G17-EZEV

GRID was engaged by the California Air Resources Board (CARB) to develop and implement the OSS Pilot Project in response to Senate Bill (SB) 350. In addition to developing the OSS, GRID was required to increase customer awareness and provide customers with technical assistance to apply for and participate in CARB clean transportation programs while focusing on coordinated community-based outreach and educational efforts to maximize participation among low-income residents. GRID's aim was to engage all seven of the Low Carbon Transportation Equity (LCTE) program administrators in the design phase of the OSS platform development.

For G17, the scope of the Program Review covered $4.99 million in grants awarded between 2018 and 2021, which funded the direct and indirect costs associated with the development of the OSS as well as the Access Clean California outreach partnership network. During its review, Crowe received and reviewed the original grant agreement to document grantee compliance requirements and ultimately issued an initial and follow-up document requests to the grantee. In addition, Crowe interviewed CARB subject matter experts (SMEs) and GRID staff to gain a better understanding of the program and to answer remaining questions.

Crowe provides additional details on the program in Appendix A. Detailed program funding levels and program participation levels are provided in Appendix B. A detailed listing of the Program Review procedures is provided in Appendix C. Finally, a list of guidance documents utilized to conduct the Program Review is provided in Appendix D.

Grant G19-EZEV

Grant G19 was part of an initiative to support OSS and Access Clean California programs, with a primary focus on strengthening outreach through a statewide Outreach Partnership (OP) network of diverse community-based organizations (CBOs), case management designed to guide applicants through the Access Clean California and incentive claim process for each relevant program, and the Access Clean California web platform to enable and build out the Income Verification Pilot through the Benefits Finder.

For G19, the scope of the Program Review covered $6 million in grants awarded between 2022 to 2023, which funded the direct and indirect costs associated with the continued management of the OSS as well as developing the Access Clean California outreach partnership network. During its review, Crowe received and reviewed the original grant agreement to document grantee compliance requirements and ultimately issued an initial and follow-up document requests to the grantee. In addition, Crowe interviewed CARB subject matter experts (SMEs) and GRID teams to gain a better understanding of the program and to answer remaining questions. Where stand-alone calls could not be scheduled, GRID teams provided written responses to Program Review staff questions.

Crowe provides additional details on the program in Appendix A. Detailed program funding levels and program participation levels are provided in Appendix B. A detailed listing of the Program Review procedures is provided in Appendix C. Finally, a list of guidance documents utilized to conduct the Program Review is provided in Appendix D.

Grant G21-EZEV

Grant G21 is part of an initiative to support the OSS and Access Clean California programs, with a primary focus on community outreach and education, aligning strategies with the SB 350 Strategic Roadmap, and Low-Income Barriers Study. It also supports the development and integration of the OSS application and platform, targeting data confidentiality and developing equity accountability metrics. Additionally, the grant addresses income verification challenges for OSS applications, maintaining secure records and transmitting verified applications to CARB project administrators. Specific required outreach deliverables included developing an interactive map, maintaining an outreach partner coalition, organizing an equity-focused summit, and supporting auto dealerships and vehicle manufacturers. G21 includes provisions for reviewing and approving project elements, participating in regular meetings with the Grantee, and guiding project implementation.

For G21, the scope of the Program Review covered $6.675 million in grant awards for 2023 through February of 2025, and covered continued development of outreach partner networks, enhanced income verification, and continued technological development of the OSS platform. During its review, Crowe received and reviewed the original grant agreement to document grantee compliance requirements and ultimately issued an initial and follow-up document requests to the grantee. In addition, Crowe interviewed CARB subject matter experts (SMEs) and GRID teams to gain a better understanding of the program and to answer remaining questions. Where stand-alone calls could not be scheduled, GRID teams provided written responses to Program Review staff questions.

Crowe provides additional details on the program in Appendix A. Detailed program funding levels and program participation levels are provided in Appendix B. A detailed listing of the Program Review procedures is provided in Appendix C. Finally, a list of guidance documents utilized to conduct the program review is provided in Appendix D.

3. Results

This section provides the results of the program review and is organized as follows:

A. Findings
B. Commendable Efforts
C. Recommendations.

A. Findings

"Findings" are Grantee's practices found to be inconsistent with one or more requirements specified in statute, State guidelines, or Policies and Procedures. See Appendix D for the sources of these requirements. "Conditions" are detailed descriptions of the Grantee's practices that resulted in findings as revealed by the review. "Required Actions" are the minimum actions the Grantee must take to mitigate the findings.

CARB staff may offer "Recommendations" when Grantee practices are found to be consistent with program requirements; although mitigation is not required, a change in practices would improve program effectiveness, efficiency, or transparency.

G17-EZEV

Program Review staff identified no findings during the program review.

G19-EZEV

Program Review staff identified no findings during the program review.

G21-EZEV

Program Review staff identified no findings during the program review.

B. Commendable Efforts

A commendable effort is an exceptional practice that goes beyond the basic requirements for implementing an incentive program. Resulting from this review, Crowe identified the following commendable efforts by the Grantee.

G17-EZEV

Crowe provides three (3) commendable efforts for the programs as required by the program review guidelines. The commendable efforts include the following:

1. Program Review staff commends the Grantee for its agility and responsiveness to various technical challenges and obstacles associated with the development of the pilot MVP.

2. Program Review staff commends the Grantee for compiling various program requirements and incorporating feedback on the design of the webtool benefits finder into the One-Stop-Shop Pilot Project solution.

3. Program Review staff commends the Grantee for its identification of community based organizations (CBOs) and developing an understanding of community needs through in-person activities such as site visits and stakeholder meetings.

G19-EZEV

Crowe provides three (3) commendable efforts for the programs as required by the program review guidelines. The commendable efforts include the following:

1. Program Review staff commends the Grantee for continued development of the outreach partnership network and its creation of the three-tier system based on the participating CBO's relative participation level and program funding (Tier 1, Tier 2, Tier 3), demonstrating a strong commitment to equity and building trust-based partnerships with CBOs in historically underserved communities.

2. Program Review staff commends the Grantee for its adaptability during COVID-19 through efforts such as restructuring vendor and outreach partner scopes of work to allow for both on-site and virtual work to be conducted as local heath guidelines allowed.

3. Program Review staff commends the Grantee for increasing the number of income verifications, pivoting from web developer Blue State Digital to Little Universe (now Eli Technologies) who implemented a backend database system to provide further insight into web platform metrics, applicant status, program stacking, and case management contact data.

G21-EZEV

Crowe provides three (3) commendable efforts for the programs as required by the Program Review guidelines. The commendable efforts include the following:

1. Program Review staff commends the Grantee for continued development and refinement of the outreach partnership network and network tier system, prioritizing outreach partner funding to those organizations who demonstrated increased ability to provide more comprehensive services such as case management.

2. Program Review staff commends the Grantee on the continued development and refinement of its case management system, providing customers and potential applicants with ongoing education on program processes and ensuring customers and applicants are well-positioned for both program applications and post-application next steps for ultimate approval.

3. Program Review staff commends the Grantee for its ongoing review and analysis of community representation and program offerings gap assessments. The Grantee has demonstrated that communities and programs are continually assessed on an annual basis so that it can target outreach to those communities least likely to participate without direct support.

C. Recommendations

Crowe provides recommendations for the programs as required by the program review guidelines. The recommendations are intended to enhance current program effectiveness and to inform future program development. Recommendations may include new program processes or opportunities to enhance current processes already performed by GRID to meet the requirements of program guidelines. The program review period ended FY 24-25 and the recommendations are based on each program as of this date. GRID may have already implemented some of the recommendations in part or in full. The recommendations include the following:

General (recommendations relevant for multiple Grants)

1. **Formalized Documentation and Applicant's Checklist**

   a. **Strategy Documentation**. While strategy meetings were held both internally at GRID and with CARB, formal strategy documentation was observed to be periodically unavailable. Without clear strategy documentation, desired outcomes and actionable items to achieve these outcomes may be unclear to relevant stakeholders. Moving forward, GRID should consistently develop formalized strategy documents with clearly stated objectives, milestone dates, and action items to guide program implementation, especially when coordinating across multiple Program Administrators and outreach partners.

   b. **Create an Updated Applicant's Checklist**. GRID should revise and distribute a comprehensive application completeness checklist. Providing applicants with a clear list of required documents and steps may reduce errors and omissions made by applicants during the application intake process and alleviate processing delays.

2. **Collaboration between Program Administrators and GRID**

   a. **Clarify GRID's Role as a Statewide Equity Implementer.** CARB should continue to clearly articulate GRID's role as a statewide implementer focused on advancing equity and supporting cross-program access across clean transportation initiatives. Reinforcing this positioning in official program guidance and grant communications may help reduce misperceptions of competition or duplication. GRID, in turn, should echo this messaging in its interactions with Program Administrators and outreach partners to support alignment and program cohesion.

   b. **Strengthen Direct and Constructive Engagement with Program Administrators.** GRID should proactively engage Program Administrators to address operational questions, resolve implementation challenges, and reduce dependence on CARB to serve as an intermediary. Despite structural challenges such as competitive funding environments and variable Program Administrator responsiveness, GRID can promote more effective collaboration by initiating structured communication practices (e.g., bilateral check-ins, shared issue logs, and documented follow-ups). Citing the Program Administrator MOU when appropriate can further support role clarity and timely resolution.

   c. **Formalize Data Sharing Protocols Between Program Administrators and GRID.** GRID and Program Administrators should enter into clearly defined data-sharing agreements that include confidentiality, data ownership, and security protocols consistent with grant agreements. A shared referral-tracking system or secure data interface could help monitor applicant handoffs from GRID to Program Administrators and provide visibility into outcomes to CARB.

   d. **Incentivize Program Administrators Participation in Cross-Program Coordination.** CARB should consider requiring cross-program collaboration metrics in Program Administrator funding requirements (e.g., number of referrals completed, data shared with GRID, or joint events held). Such incentives may reduce competitiveness and promote shared accountability across entities.

3. **Project Lifecycle Tracking**

   a. **Improve Data Collection and Management Practices.** GRID should strengthen data infrastructure by centralizing tracking of outreach partner and vendor performance. This could build on GRID's current ability to monitor customer engagement through OP-specific URLs and expand to include case progression and final outcomes. These data could inform more efficient budget allocations and identify high-performing or capacity-constrained outreach partners.

    b. **Create Standardized Check-In Timelines.** GRID and its outreach partners should implement a standardized cadence for applicant follow-ups. This could include sending automated messages after a defined number of days without activity, prompting applicants to continue their application or request support. These messages should include contact information for the appropriate case management team so that applicants know who to contact if they need assistance or have questions. A consistent follow-up protocol will allow GRID to monitor applicant progress in real time, reduce drop-off rates, and facilitate timely support throughout the application process.

4. **Outreach Strategy, Partner Tiering, and Performance Accountability.** GRID should continue to develop and maintain a tiered outreach partner strategy that aligns with program equity goals and resource constraints. The current tier system composed of Tier I (case management), Tier II (event-based outreach), and Tier III (early-stage development) appropriately reflects varying organizational capacities. However, GRID should maintain and regularly update a comprehensive listing of all OPs, their tier designations, and the rationale for each designation. This transparency will help demonstrate alignment between funding decisions and outreach potential, especially in underrepresented communities. GRID should also assess the long-term effectiveness and sustainability of Tier II partners, especially those dependent on short-term or limited funding.

5. **Project Deliverable Timeliness.** GRID should implement project management tools (e.g., Gantt charts or status dashboards) to facilitate timely submission of all reporting deliverables, including quarterly and annual reports. CARB noted that while GRID has been responsive to data requests, consistent adherence to formal deadlines remains a critical requirement for grant compliance.

G17-EZEV

1. **Reporting of In-kind Services**. Crowe identified that various in-kind services were not reported in the G17 final report. All in-kind services, goods, and/or non-financial transactions should be reported.

2. **Timely Reporting**. Not all quarterly and annual reports were submitted to CARB on or before prescribed reporting deadlines. GRID should develop reporting Gantt charts to facilitate timely submissions of required reporting as outlined in the grant agreement.

G19-EZEV

1. **Continue Identifying Potential CBO Partners**. Continue to research and identify CBOs that align with CARB's mission and have a strong presence in the target communities. Continue to evaluate the potential for partnerships based on past collaborations, community reach, and alignment of goals.

2. **Case Management System**. Implement continuous monitoring of applications to limit the frequency of applicants that fall out of the application process due to case management overload. Implement processes to more effectively transfer applicants to their respective Program Administrators after income verification.

G21-EZEV

1. **Timely Reporting**. Not all quarterly and annual reports were submitted to CARB on or before prescribed reporting deadlines. GRID should develop reporting Gantt charts to facilitate timely submissions of required reporting as outlined in the grant agreement.

2. **Standardization of Policy and Procedure Documentation**. Over the course of the program review, GRID provided anecdotal evidence of policies and procedures, ranging from internal policy update timelines, to event efficiencies, to outreach gap assessments. GRID would benefit from developing formalized policies and procedures documentation and timelines for completing tasks.

4. Summary and Conclusion

G17-EZEV

The G17-EZEV One-Stop-Shop Pilot Project (OSS) successfully met its objectives of executing subcontracts with key project partners, developing the Minimum Viable Product (MVP), and delivering the final report. Grid encountered challenges in implementing the grant agreements including submitting the final report after the due date, not fully completing the MVP as originally scheduled, and not formalizing a formal project transfer plan. However, GRID was able to liquidate all funding and gained valuable experience from this iteration, establishing a solid foundation for future iterations in the following grant cycles.

G19-EZEV

The G19-EZEV One-Stop-Shop Pilot Project (now Access Clean CA) successfully met its objectives of completing the MVP, developing case management scope, initiating the Income Verification Pilot Project, increasing the number of Outreach Partners, and focusing the outreach efforts on priority communities. With a more robust backend database, GRID was able to record user data, showing an increase in program participation.

G21-EZEV

Over the course of the G21 grant, GRID's outreach partnership network increased significantly, engagement with communities increased, and the number of applications increased. GRID successfully met its obligations for G21-EZEV Access Clean CA, improving accessibility to incentive programs to underrepresented and underserved communities in California, streamlining eligibility verification and enhancing its case management system to facilitate timelier and complete customer applications, and deliver culturally relevant outreach to high-impact communities.

Appendix A: Program Descriptions

Grant Agreement G17-EZEV

G17 was the launch and early implementation of the One-Stop-Shop (OSS) Pilot Project, administered by GRID Alternatives with funding from the California Air Resources Board (CARB). Developed in response to the SB 350 Barriers Report, OSS aimed to simplify access to CARB's Low Carbon Transportation Equity programs by creating a centralized application platform and supporting it with community-based outreach and education.

Over the course of the grant period, GRID collaborated with seven program administrators and multiple outreach partners to co-design a minimum viable product (MVP) that became the OSS Benefits Finder. The platform was built through a human-centered design process, informed by technical interviews and user testing. Outreach partners played a critical role in engaging priority communities and providing feedback that shaped platform features and messaging.

Key accomplishments included launching the MVP in late 2019, integrating with external programs like Driving Clean Assistance and Energy for All, and initiating a case management framework to support applicants with high barriers. The project adapted rapidly during the COVID-19 pandemic, shifting from in-person to digital outreach while maintaining engagement with community partners statewide.

Lessons from the pilot emphasized the importance of trust-building, culturally responsive outreach, and flexible resource allocation to support diverse community needs. Persistent challenges, such as siloed program requirements, lack of cooperation among certain Program Administrations, inconsistent eligibility rules, and limited case management capacity, highlighted areas for future improvement.

Despite these challenges, OSS successfully demonstrated that a centralized tool, supported by trusted partners, could reduce access barriers and connect low-income Californians with clean transportation incentives. The insights and infrastructure developed during this pilot laid the foundation for its evolution from the One-Stop-Shop Pilot Project to the Access Clean California under subsequent grant funding.

See Exhibit A, Section G, Subsection 2 "The Grantee" in G17-EZEV for grant-specific requirements of GRID Alternatives.

Grant Agreement G19-EZEV

G19 transformed the One-Stop-Shop Pilot Project into Access Clean California (Access Clean CA), a full-scale program designed to streamline access to clean transportation and mobility incentives for low- to moderate-income Californians. Administered by GRID Alternatives and funded by CARB, the program operated from January 2020 to December 2023 and focused on three core components: a user-friendly web platform (the Benefits Finder), a statewide outreach partner network, and individualized case management services.

Access Clean CA's web platform allowed clients to check eligibility and assisted them in applying for multiple programs in a streamlined manner, helping to demystify the complex application process. GRID administered outreach through a growing network of trusted community-based organizations that used culturally relevant, community-centered strategies to connect residents with incentives. The case management team offered one-on-one support to help clients navigate eligibility, income verification, and program enrollment.

Because the program was launched during the COVID-19 pandemic, GRID and its outreach partners had to adjust to remote operations. Outreach strategies shifted to virtual engagement, while program workflows were redesigned to accommodate changing public health needs and funding availability. Over the course of the grant, GRID expanded its network, strengthened its digital infrastructure, and increased the accessibility of clean mobility resources for priority communities.

Access Clean CA connected residents (many below 250% of the Federal Poverty Level) with clean energy benefits, demonstrating the power of trusted partnerships, intentional design, and tailored support services. The program's successes during this period provided the foundation for further expansion and continuous improvements under the subsequent G21 grant.

See Exhibit A, Section G, Subsection 2, "The Grantee" in G19-EZEV for grant-specific requirements of GRID Alternatives.

Grant Agreement G21-EZEV

G21 supported the continued development and expansion of Access Clean California from April 2022 through February 2025. Building on the foundation laid during the pilot (G17) and early program phase (G19), this phase of the program focused on scaling up its statewide impact while deepening its commitment to equitable service delivery. Administered by GRID Alternatives and funded by the CARB, Access Clean California under G21 aimed to connect low-income Californians with clean transportation and mobility incentives through a streamlined digital platform, personalized case management, and a robust community-based outreach network.

Key efforts during this phase included expanding and maintaining the Benefits Finder platform, which helps users check eligibility and apply for multiple incentive programs in one place. The program further developed its case management branch to provide multilingual support, to better assist clients with completing applications, verifying income, and overcoming technological and procedural barriers. A centralized database allowed for better tracking of user interactions, application status, and client feedback.

Outreach remained a cornerstone of the program, with a diverse and growing network of community-based organizations leading localized engagement efforts. These partners leveraged tailored messaging and trusted relationships to build awareness and trust in underserved and historically excluded communities, including tribal and rural populations.

Despite ongoing challenges such as inconsistent program funding, the digital divide, and language access issues, Access Clean California continued to demonstrate its ability to adapt and serve priority communities. The program integrated feedback loops across its operations to refine its tools and strategies and maintained its role as a trusted facilitator of clean mobility benefits. Through G21, Access Clean California advanced its position as a platform for equitable, community-driven program delivery.

See Exhibit A, Section F, Subsection 2, "The Grantee" in G21-EZEV for grant-specific requirements of GRID Alternatives.

Appendix B: Grant Program Funding and Participation Levels

GRID Alternatives

GRID Program Funding Levels

Grant Agreement Number	Project Funds	Processing/ Admin Fees	Total Grant Award	Start Date	End Date
G17-EZEV-01	$4,749,653	$250,000	$4,999,653	October 10, 2018	December 31, 2023
G19-EZEV-01*	$5,700,000	$300,000	$6,000,000	January 1, 2020	December 31, 2023
G21-EZEV-01*	$6,351,250	$323,750	$6,675,000	April 1, 2022	February 15, 2025
*Total	$16,800,903	$873,750	$17,674,653		

*Selected the most recently amended grant for calculation.

GRID Program Participation Levels

Note: Program participation levels are correlated to the open/close status of other incentive programs, as well as whether programs are available simultaneously that are stackable – meaning a participant can benefit from two or more incentives at once. Where significant dips in program participation occur, it is often correlated to program pauses or closures.

As noted in the table below, the total number of applications started, submitted, and approved increased year-over-year. This is, in part, can be attributed to Grid Alternatives systematically increasing their outreach partner network, increased outreach events, and stackable incentives.

Application Status	2021	2022	2023	2024	2025 (through February)	Total
Started[5]	678	1,372	5,955	5,145	615	**13,765**
Submitted[6]	24	37	561	2,190	134	**2,946**
Approved[7]	169	261	525	580	4	**1,539**
Denied[8]	16	52	276	148	0	**492**
Under Review[9]	0	2	17	14	1	**34**
On Hold[10]	0	3	26	1	0	**30**
Stopped	17	84	63	32	0	**196**
Withdrawn	7	69	35	28	0	**139**

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[5] Used Benefits Finder.
[6] Started Application.
[7] Income Verified.
[8] Over Income Threshold.
[9] Pending Verification.
[10] Customer Pausing Application.

Appendix C: Program Review Procedures

Crowe conducted the following tasks and subtasks to complete the program review of GRID Alternative's program implementation. Program review tasks and subtasks included the following:

1. Obtain and evaluate applicable policies, and grant agreements, state administrative requirements and general accounting procedures including:
   a. GRID and CARB grant agreement terms and conditions
   b. GRID's quarterly disbursement reports
   c. GRID's subcontracts with Program Administrators, Outreach Partners, and other vendors
   d. Website information identifying resources, workshops, and funding sources.

2. Summarize results of the document evaluation as a basis for developing and refining the Program Review Plan.

3. Meet with CARB personnel to gain a high-level understanding of guiding laws, regulations, rules, policies, grant agreements and guidelines.

4. Prepare and submit an initial data request, including:
   1. Policies and procedures related to each grant agreement
   2. Organizational charts.

5. Conduct process walk throughs with grantee subject matter experts (SMEs) to understand the following:
   a. Program goals and objectives specific to each grant
   b. Program expectations
   c. Program performance
   d. MVP and Case Management quality
   e. Acceptance of funds from CARB
   f. Community-based outreach efforts
   g. Priority communities
   h. Quarterly and Annual reporting to CARB
   i. Administrative expenses
   j. Data security.

6. Obtain financial records to support how the grantee spent funds. Note, the California Department of Finance was concurrently conducting a financial audit of GRID, therefore Crowe reviewed financial information but did not conduct testing of financial data.

7. Develop findings and recommendations. Findings and recommendations may include, but not be limited to the following, as applicable:
   a. Opportunities to increase efficiency and effectiveness, including a listing of the program's strengths and opportunities for improvement
   b. Determination of whether grantees and their funding recipients follow appropriate agreements, guidelines, and fiscal and accounting standards
   c. Determination of whether grantee incentive programs are demonstrating:
      i. Consistency in program implementation; including any variations from program standards
      ii. Achievement of program goals including key performance indicators
      iii. Transparency and public accountability
   d. Assessment of training programs and metrics on training outcomes
   e. Recommendations for process improvement
   f. Assessment of grantees' key internal controls, including instances of inefficient or ineffective operational policies, procedures, or practices.

Appendix D: Reference Documents

Documents Provided for Review - G17-EZEV

1. G17-EZEV-01 FINAL Executed
2. G17-EZEV-01-02 Revised Grant Coversheet and Agreement
3. 2017-18 FULL GRANT - OSS Pilot Project
4. 2019-20 FULL GRANT - OSS Pilot Project
5. 2022_AccessCleanCA_ImpactReport_FINAL
6. 2023 Audited Financial Statements
7. 2023 Impact Report
8. ACCess BF_ Outreach Metrics Q1_Q2 2022
9. ACCess Metrics & Impact Q3 2022
10. ACCess Metrics & Impact Q4 2022
11. ACCess Metrics & Impact Q1 2023
12. Access Metrics & Impact Q2 2023
13. Access Metrics & Impact Q3 2023
14. Access Metrics & Impact Q4 2023
15. Access Metrics & Impact Q1 2024
16. Access Metrics & Impact Q2 2024
17. Accounting Policy
18. ARI0005016_G17_D001_001_December 2018 (Project status and detailed disbursement request for December 2018)
19. ARI0005293_G17_D002_February 2019 FINAL (Project status and detailed disbursement request for February 2019)
20. ARI0005934_G17_D003_June 2019 FINAL (Project status and detailed disbursement request for June 2019)
21. ARI0006437_G17_D004_November 2019 FINAL (Project status and detailed disbursement request for November 2019)
22. ARI0006524_G17_D005_December 2019_Final (Project status and detailed disbursement request for December 2019)
23. ARI0006858-6859_G17_D006_March 2020_FINAL (Project status and detailed disbursement request for March 2020)
24. ARI0007203-7204_G17_D007_June 2020 Final v3 7-10-20 (Project status and detailed disbursement request for June 2020)
25. ARI0007430-7431_G17_D008_Final_v2 (Project status and detailed disbursement request for September 2020)
26. ARI0007709-7710_G17_D008 v1 (Project status and detailed disbursement request for January 2021)
27. ARI0007940_17-18 G17_D009_final request (Disbursement request with project phase breakdown)
28. Carb Invoice Expense Summary
29. Disbursement Request Overview (Template for submitting disbursement requests)
30. Engagement Letter—GRID Alternatives Fiscal Compliance Audit
31. Grid Alternatives 2022 Audited Financials
32. GRID Alternatives Final Report_Electrify America Cycle 1 Funding
33. GRID Alternatives Proposal for the CARB One-Stop-Shop Pilot Project 5.24.18
34. GRID Alternatives_Attachment 1 (Application checklist)
35. GRID Alternatives_Attachment 3_Section I Applicant Qualifications
36. GRID Alternatives_Attachment 3_Section II Past Performance and References
37. GRID Alternatives_Attachment 3_Section III Staff Resumes
38. GRID Alternatives_Attachment 3_Section IV Applicant Resources and Readiness
39. GRID Alternatives_Attachment 3_Section V Subcontractor Information
40. GRID Alternatives_Attachment 4_Budget

41. GRID Alternatives_Attachment 4_Proposed Match and In-Kind Authorization Letter
42. GRID Alternatives_Attachment 5_ Section II Project Vision
43. GRID Alternatives_Attachment 5_Section I Executive Summary
44. GRID Alternatives_Attachment 5_Section III Scope and Timeline
45. GRID Alternatives_Attachment 6 (Conflict of Interest Declaration)
46. GRID Alternatives_Attachment 7 (Compliance with the Law Declaration)
47. GRID Alternatives_Attachment 8 (Attestation of Readiness)
48. GRID Alternatives_Attachment 9 (Various grant application attachments and supporting schedules related to Grantee insurance)
49. GRID Invoicing Process through Salesforce
50. GRID Alternatives_Attachment 10 (Grantee AQIP/LCTI Application)
51. GRID Alternatives_Attachment 11 (Payee data record)

Documents Provided for Review - G19-EZEV

1. 2019-20 Full Grant Agreement? – OSS Pilot Project
2. ACC Grant 2 Final Report 2020 – 2023
3. Access Clean CA Website Terms of Use FINAL
4. Access Clean California Web Privacy Policy FINAL
5. Operations Manual: Section XI – Information Technology and Telecommunications
6. Outreach Objectives and Key Results 2022
7. Resource Hub Overview for Ops

2021 Outreach

1. 2021 OP Conversations-Prospecting
2. 2021 OP Onboarding and Training
3. 2021 OP Outreach Reports
4. 2021 Outreach Reporting
5. BLR 2021 Outreach
6. Candace Transition Catch-All
7. NAEPC 2021 Outreach
8. OP Proposals and Preliminary Scope Docs
9. Access Clean California Outreach Milestones Scope of Work Internal
10. OSS Onboarding & Training Partners Plan
11. Access Clean California Outreach SOW
12. 2021 Access Clean CA OP Sub Partners List
13. 2021 OP Funding Outreach Summaries
14. OSS Outreach Goals Brainstorm
15. 2021 Outreach Budget – OP Planning
1. Access Clean CA One-Pager Template
2. Access Clean California Outreach Partnership Overview
3. Existing OPs – Access Clean California
4. New OPs - Access Clean California Document
5. OSS 2021 – OP Strategy
6. Planning 2021 – Outreach Timeline Draft
7. Potential Existing OSS OPs – 2021 Outreach

2022 Outreach

1. 2022 Self-Serve OP Onboarding and Training
2. Access Clean CA Partner Self-Serve Onboarding and Reference Guide
3. Partnering with Access Clean CA OP Goals and Expectations
4. How To Use Access Clean CA Outreach Tracker (no longer in use)
5. 2022 OP Onboarding Outline

6. Access Clean CA OP Onboarding Reference Guide
7. Access Clean CA Partnership Expectations
8. CCV Access Clean CA OP Benefits Finder Training
9. CEC Access Clean CA OP Benefits Finder Training
10. Outreach Partner Invoice Template
11. REVAMP Community Care Team
12. SEIU Access Clean CA Introduction and Benefits Finder Training
13. Access OP Airtable Reporting Example
14. Access Clean CA Coordinated Outreach Strategies and Partnership Tiers
15. Delete Tier 2 FCCC 2022 GRID Alternatives Subgrant Deliverables
16. Reporting Example GRID ACC CCAC Report Q2 2022
17. Tier 1 CCAC 2022 GRID Alternatives Subgrant Deliverables
18. Tier 2 CEC 2022 GRID Alternatives Subgrant Deliverables
19. Tier 3 Signed MOU Template for EEV CBO Partners
20. Access Clean CA Grid Alternatives Outreach Partner Reporting Template
21. ACCess Outreach Partner Information
22. Access Clean CA Introduction – Comite Civico del Valle
23. 2022 – 2023 OP Planning
24. Access Clean CA 2022 – OP Strategy
25. Access Clean CA Introduction
26. ACCess Outreach Q3 Data & Methods
27. ACCess Resource Hub Refresh
28. Airtable Reconfiguration Outreach 2022
29. Introduction – Access Clean California
30. CEC Presentation Introduction to Access Clean CA 10.06.22
31. Electric Drive 805 Introduction to Access Clean CA 03.23.23
32. LERN Presentation Introduction to Access Clean CA 03.14.23
33. CEC Form W9 2021
34. 2022 GRID Regional Affiliate Check-In Notes
35. 2022 NAEPC Access Check-In Notes
36. 2022 SEIU Check-In Notes
37. CCAC Check-In Standing Document 2022
38. CCV Quarterly Check-Ins Standing Document 2022
39. CEC Check-Ins Standing Document 2022
40. Ecology Action Check-In
41. FCCC Check-In Notes
42. HAS Check-Ins
43. Latino/a Roundtable Check Ins
44. PMJ Check-Ins
45. RCP Quarterly Check-Ins
46. SJLI Quarterly Check-Ins
47. SKS Quarterly Check-Ins
48. FCCC GRID Check-In
49. FCCC One Stop Shop Outreaching Partner Meeting Notes
50. FCCC Student Ambassadors Presentation – Introduction to Access Clean CA 11.4.22
51. FCCC Access Contract Check In 10.27.21
52. Foundation Outreach Program Summary – Community Impact Overview
53. MOU Independent Services Agreement between GRID and FCCC signed on 11.15.2018
54. Access Clean CA – GRID BA Q2 2022 Report
55. Access Clean CA – GRID GLA Q2 Report
56. Access Clean CA – GRID IE Q2 Reporting
57. Access Clean CA – GRID North Valley Q2 Reporting
58. CCAC 2021 Q1 Report 4.22.21
59. CCAC 2021 Q2 Community Outreach and Education
60. CEC Affordable EV Clinic Presentation
61. EA Outreach Report EV Webinar Data Analysis 3.23.2022

62. EA Outreach Report Progress to Goal Roll Up 4.10.2021
63. Ecology Action Q1 2021 Relevant Event and Program Pictures
64. OP End of Year Reporting Template 2022 Access Clean CA GRID Alternatives
65. SEIU OSS OP Meeting Agenda 11.18.2019
66. Notes from MVP User Research Session 11.5.2019
67. OSS SEIU Outline Year 1
68. OSS SEIU Weekly Check-In with Marguerite
69. SEIU Beta Testing Training Participants
70. SEIU Access Introduction 2021 PowerPoint
71. SEIU 2020 Proposal Plan
72. SEIU California Vendor Confidentiality Agreement
73. SEIU Kickoff Meeting Standalone Document 2.27.2019
74. SEIU Outreach Work Plan
75. SEIU + GRID MOU for One-Stop-Shop
76. GRID SEIU Agreement Signed 2.15.19
77. GRID Regional Affiliate Strategy Conversations 10.15.21
78. CCAC Budget ACCess – Project Plan 2022
79. CCAC Scope of Work – Project Plan 2022
80. CCV Scope of Work – Project Plan 2022
81. Community Environmental Council Scope of Work 2022
82. Ecology Action Scope of Work 2022
83. FCCC Scope of Work 2022
84. HAS Scope of Work 2022
85. LRT Scope of Work 2022
86. NAEPC Scope of Work 2022
87. PMJ Scope of Work 2022
88. Redeemer Community Partnership Scope of Work 2022
89. SEIU Scope of Work 2022
90. SJLI Scope of Work 2022
91. South Kern Sol Scope of Work 2022

<u>2023 Outreach</u>

1. OP Network Recontract Planning 2022 – 2023
2. Access OP Funding Level Scope of Work 2023
3. CARB Funding Plan Notes 2023
4. Outreach Objectives and Key Results 2023
5. Access Clean CA CARB Ride and Drives Presentation 8.22.23
6. CARB Data Access CA - Outreach Plan
7. Access OP Tiers Presentation Slides
8. Access OP Network Integration Cost CARB Review
9. ACCess EBIP Outreach Conversation (CARB + ACCess) 10.16.23
10. CSE ACCess – CCAC 2023 Partnership Notes
11. Groundwork ACCess Exploratory Conversation 4.27.23
12. MAAC Project ACCess Outreach Partnership Conversations
13. MAAC Project Scope of Work 2023
14. Self Help Credit Union Exploratory Conversations Notes 2.16.23
15. SOMAH Presentation Introduction to Access Clean CA 11.02.22
16. CCAC Quarterly Check-In Standing Document 2023
17. CCV Quarterly Check-In Standing Document 2023
18. CEC Quarterly Check-In Standing Document 2023
19. Ecology Action Quarterly Check-In Standing Document 2023
20. FCCC Quarterly Check-In Standing Document 2023
21. GRID Affiliates Quarterly Check-In Standing Document 2023
22. HAS Quarterly Check-In Standing Document 2023
23. LRT Quarterly Check-In Standing Document 2023

24. NAEPC Quarterly Check-In Standing Document 2023
25. PMJ Quarterly Check-In Standing Document 2023
26. RCP Quarterly Check-In Standing Document 2023
27. SEIU Quarterly Check-In Standing Document 2023
28. SKS Quarterly Check-In Standing Document 2023
29. OP Quarterly Outreach Reporting Guidance Document 2023
30. CCAC ACCess OP Reporting 2023
31. CCV ACCess OP Reporting 2023
32. CEC ACCess OP Reporting 2023
33. Ecology Action ACCess OP Reporting 2023
34. FCCC ACCess OP Reporting 2023
35. HAS ACCess OP Reporting 2023
36. LRT ACCess OP Reporting 2023
37. NAEPC ACCess OP Reporting 2023
38. PMJ ACCess OP Reporting 2023
39. RCP ACCess OP Reporting 2023
40. SEIU ACCess OP Reporting 2023
41. SKS ACCess OP Reporting 2023

Disbursement Requests

1. Status report and detailed disbursement request for fiscal year 2019-20
2. Status report and detailed disbursement requests for Q1 2021
3. Status report and detailed disbursement requests for Q2 2021
4. Status report and detailed disbursement requests for Q3 2021
5. Status report and detailed disbursement requests for Q4 2021
6. Status report and detailed disbursement requests for Q1 2022
7. Status report and detailed disbursement requests for Q2 2022
8. Status report and detailed disbursement requests for Q3 2022
9. Status report and detailed disbursement requests for Q1 2023
10. Final Report for Access Clean California

Documents Provided for Review – G21-EZEV

Grant Agreements

1. G21-EZEV-01 FINAL Executed

Applications and Customer Data

1. 21 - 1a (excel-based customer/application data, including income information, verification status, and progress tracking)
2. 21 - 1b (excel-based customer/application data, including income information, verification status, and progress tracking)
3. Application Data (Detailed application data with household size, income, etc.)

2023 Community Outreach

1. 2022 -2023 OP Planning
2. 2023 ACCess OP Funding Levels_Scopes of Work
3. 2023 CARB Funding Plan Notes
4. 2023 Outreach OKRs
5. Access Clean CA - CARB Ride and Drives Presentation 08_22_23
6. CARB Data_ Access CA (Maps and metrics for community outreach and incentive uptake demographics)
7. OP Partnership Tiers
8. Groundwork San Diego ACC ACH Partner Information Request Form

9. 2023 OP Invoicing Best Practices
10. ACCess OP Network Intergration Cost_CARB Review
11. ACCess_EBIP Outreach Conversation(CARB + ACCess)10.16.23
12. CSE ACCess - CCAC 2023 Partnership
13. Groundwork _ ACCess Exploratory Conversation 4.27.23
14. MAAC Project _ ACCess Outreach Partnership Conversations
15. MAAC Project- SoW 2023
16. Self Help Credit Union - Exploratory Conversation Notes 02.16.23
17. SOMAH Presentation_ Introduction to Access Clean CA 11.02.22
18. ACCess Q1 OP Check-ins 2.0 (Responses)
19. CCAC Quarterly Check-In Standing Document 2023
20. CCV Quarterly Check-In Standing Document 2023
21. CEC Quarterly Check-In Standing Document 2023
22. Ecology Action Quarterly Check-In Standing Document 2023
23. FCCC Quarterly Check-In Standing Document 2023
24. GRID Affiliates Quarterly Check-Ins 2023_
25. HAS Quarterly Check-In Standing Document 2023
26. LRT Quarterly Check-In Standing Document 2023
27. NAEPC Quarterly Check-In Standing Document 2023
28. PMJ Quarterly Check-In Standing Document 2023
29. RCP Quarterly Check-In Standing Document 2023
30. SEIU Quarterly Check-In Standing Document 2023
31. SKS Quarterly Check-In Standing Document 2023
32. CCAC_2023 ACCess OP Reporting
33. CCV_2023 ACCess OP Reporting
34. CEC_2023 ACCess OP Reporting
35. Ecology Action_2023 ACCess OP Reporting
36. FCCC_2023 ACCess OP Reporting
37. HAS_2023 ACCess OP Reporting
38. LRT_2023 ACCess OP Reporting
39. NAEPC_2023 ACCess OP Reporting
40. PMJ_2023 ACCess OP Reporting
41. RCP_2023 ACCess OP Reporting - Q1
42. SEIU_2023 ACCess OP Reporting
43. SKS_2023 ACCess OP Reporting

2024 Outreach
1. 2024 OP Monthly Newsletter - Updates_Notes_
2. Access Clean CA April 2024 OP Meeting Agenda
3. ACCess OP Meeting April 2024
4. ACCess August 2024 OP Presentation
5. Access Clean CA December 2024 OP Meeting Agenda
6. ACCess OP Monthly Presentation February 2024
7. ACCess OP Meeting July 2024
8. ACCess November 2024 Outreach Partner Meeting
9. November 2024 OP Feedback
10. Access Clean CA Introduction - Self-serve - SOMAH
11. LoTecha_GRID Partnership Proposal
12. CEC Quarterly Check-In Standing Document 2024
13. Ecology Action Quarterly Check-In Standing Document 2024
14. FCCC Quarterly Check-In Standing Document 2024
15. GRID Affiliates Quarterly Check-Ins 2024
16. Groundwork SD Quarterly Check-In Standing Document 2024
17. HAS Quarterly Check-In Standing Document 2024
18. LRT Quarterly Check-In Standing Document 2024

19. MAAC Quarterly Check-In Standing Document 2024
20. NAEPC Quarterly Check-In Standing Document 2024
21. PMJ Quarterly Check-In Standing Document 2024
22. RCP Quarterly Check-In Standing Document 2024
23. SEIU Quarterly Check-In Standing Document 2024
24. SKS Quarterly Check-In Standing Document 2024
25. GRID Bay Area 2023 ACCess Reporting
26. GRID GLA 2023-2024 ACCess Reporting
27. GRID IE 2024 ACCess Reporting
28. GRID North Valley 2023 ACCess Reporting
29. GRID San Diego 2023 ACCess Reporting
30. HAS 2024 ACCess OP Reporting
31. HAS_Q1 2024 ACCess OP Reporting
32. HAS_Q3 2024 ACCess OP Reporting.
33. 2024_Q1_NAEPC_OP_Reporting
34. 2024_Q2_NAEPC_OP_Reporting
35. Access Clean CA_GRID Alternatives - SEIU CA Q1 2024
36. CCV 2024 ACCess OP Reporting
37. CEC 2024 ACCess OP Reporting
38. Ecology Action 2024 ACCess OP Reporting
39. FCCC 2024 ACCess OP Reporting
40. Groundwork SD_2023-2024 ACCess OP Reporting
41. MAAC Project_2023-2024 ACCess OP Reporting
42. PMJ 2024 ACCess OP Reporting
43. RCP 2024 ACCess OP Reporting
44. SKS 2024 ACCess OP Reporting
45. ACCess 2024 - OP Network Budget Analysis

Distribution Requests

1. Copy of 21-22_01_ARI0009125 (Status report and detailed distribution requests for Q2 2022)
2. Copy of 21-22_02_ARI0009488 (Status report and detailed distribution requests for Q3 2022)
3. Copy of 21-22_03_ARI0009625 (Project status report for December 2022)
4. Copy of 21-22_04_ARI0009841 (Project status and detailed distribution requests for Q1 2023)
5. Copy of 21-22_05_ARI0010338 (Project status and detailed distribution requests for Q2 2023)
6. Copy of 21-22_06_ARI0011198 (Project status report for May 2024)

GRID Policies

1. Branding and Communications 2023 OKRs
2. Cybersecurity Policy Download
3. Document Retention Policy

Quarterly Reporting to CARB

1. [SHARED] ACCess Benefits Finder_Application Metrics Q1_Q2 2022 - UPDATED 8_31_22
2. Q3 Applications by OP
3. Q3 Report_CCAC
4. Q3 Report_Ecology Action
5. ACCess Metrics & Impact Q4 2022
6. ACCess Metrics & Impact Q1 2023
7. Access Metrics & Impact Q2 2023
8. Access Metrics & Impact Q3 2023
9. Access Metrics & Impact Q4 2023
10. Access Metrics & Impact Q1 2024
11. Access Metrics & Impact Q2 2024

12. Case Management Access Impact Q2 2024
13. Equity 2024 (Overview of current equity challenges for GRID and the incentive programs)
14. RYR Case Management Contractors Presentation
15. Access Metrics & Impact Q3 2024

<u>Annual Reporting to CARB</u>

1. 2022_AccessCleanCA_ImpactReport_FINAL
2. 2023 Impact Report