

Update TRUCRS Account Information, Password Retrieval, or Close Reporting Account Form

MSCD/TACT-157 (Rev. 09/2025) Page 1 of 1

This form allows owners to update account information or request account deletion in TRUCRS if the account is no longer needed. Required fields are indicated by an asterisk (*). Forms are accepted via email to TRUCRS@arb.ca.gov.

Account Information

The information provided in the fields below should match the information reported in the TRUCRS account.

TRUCRS ID*:	Company Name*:
Name of Owner/Responsible Official*:	City Where Company is Based*:
Phone Number*:	Email Address*:

Check the appropriate box(es) below to indicate the intention of this submission.

Note: CARB staff cannot change usernames.

☐ Password Retrieval

If you DO NOT know your TRUCRS account username and/or email address:

- Fill out all information in the "UPDATE ACCOUNT CONTACT INFORMATION" section below,
- Sign and email your completed form to TRUCRS@arb.ca.gov,
- CARB staff will respond using the contact information provided in the section below to complete the password retrieval process.

If you know your TRUCRS account username and email address, use the online password retrieval:

https://ssl.arb.ca.gov/ssldoors/doors_reporting/forgot_password.html?prog=tb

☐ Update Account Contact Information

Contact First Name:	Contact Last Name:
Email Address:	Phone Number:

☐ Close Reporting Account

CARB requires motor carriers, dispatchers, and brokers to verify the compliance status of hired fleets. By closing an account, you are stating that your fleet is complying with an option that does not require reporting.

By checking the box above and signing below you are consenting to closing your reporting account. Once the account is closed, it cannot be re-opened.

Signature

Printed Name of Owner or Responsible Official*:	
Signature of Owner or Responsible Official*:	Date Signed*: