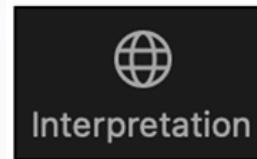


Welcome! ¡Bienvenidos!

Simultaneous interpretation is being provided – English speakers may need to select English as their language.

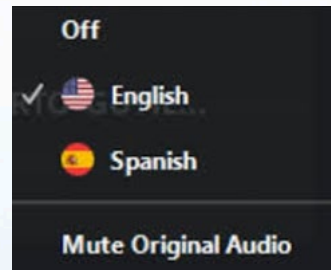
Accessing Zoom from a computer

- Click the globe icon located at the bottom of the screen
- Choose **English**



Accessing Zoom from a smart phone

- Click the **3 dots (more)** on the bottom right side of the screen
- Choose **Language Interpretation**
- Choose **English**
- Press **Done** on the top right side of the screen



Interpretación simultánea al español disponible – los hispanohablantes deben seleccionar su idioma.

Entrando a Zoom por computadora

- Haga clic en el símbolo del globo terráqueo en la parte inferior de la pantalla
- Selecciona **Español**
- Apague el **Audio Original** (para solo escuchar una voz)

Entrando a Zoom por un teléfono inteligente

- Haga clic en los **3 puntos** encima de la palabra **more o más** en la parte inferior derecha de la pantalla
- Selecciona **Interpretación**
- Selecciona **Español**
- Haga clic en **Done** o **Finalizar** arriba y de lado derecho de la pantalla



Zero-Emission Assurance Project (ZAP)

Public Work Group: ZAP Policy and Implementation

July 17th, 2025

Previously-Approved Battery or Fuel Cell Failure Thresholds & Eligibility

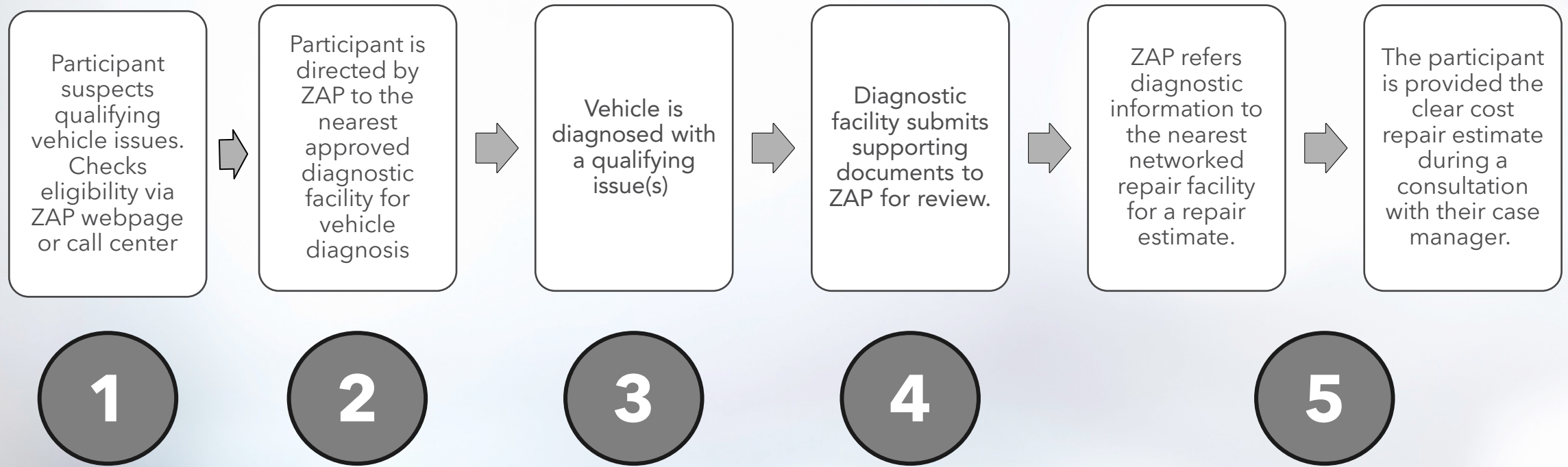
- Decreased Battery Storage Capacity
 - Below 70% of original capacity
- Decreased Fuel Cell Power Output
 - Not publicly known and will defer to manufacturers' threshold for replacement
- Any person who has participated in CARB's Clean Cars 4 All & Financing Assistance programs who purchased a used vehicle would be eligible
 - Includes the various air district implemented Clean Cars 4 All programs, previous local and statewide Financing Assistance pilots, and the Driving Clean Assistance Program.
- Continuous ownership
- Incentives are limited to one per person

Previously-Approved ZAP Policies: Vehicle Coverage and Incentive Amount

- Coverage for fifteen years after the date of manufacture or up to 200,000 miles.
- Repair assistance up to \$7,500 to replace premature failure of batteries or fuel cell components, including labor, **OR**
- Grant equivalent up to \$10,000 to purchase a new or used clean vehicle.
 - Stackable with any other local or federal incentive programs. Not stackable with CARB vehicle purchase incentive programs.
 - Older vehicle donated to automotive technician programs to assist with workforce training.

How ZAP Will Work

Vehicle Diagnosis Steps 1-5



ZAP Eligibility Process: How to find out

1

Where to check eligibility:

Website: www.drivingcleanca.org

The ZAP microsite button is in the upper right section of the Driving Clean Assistance Program (Highlighted here in Red)

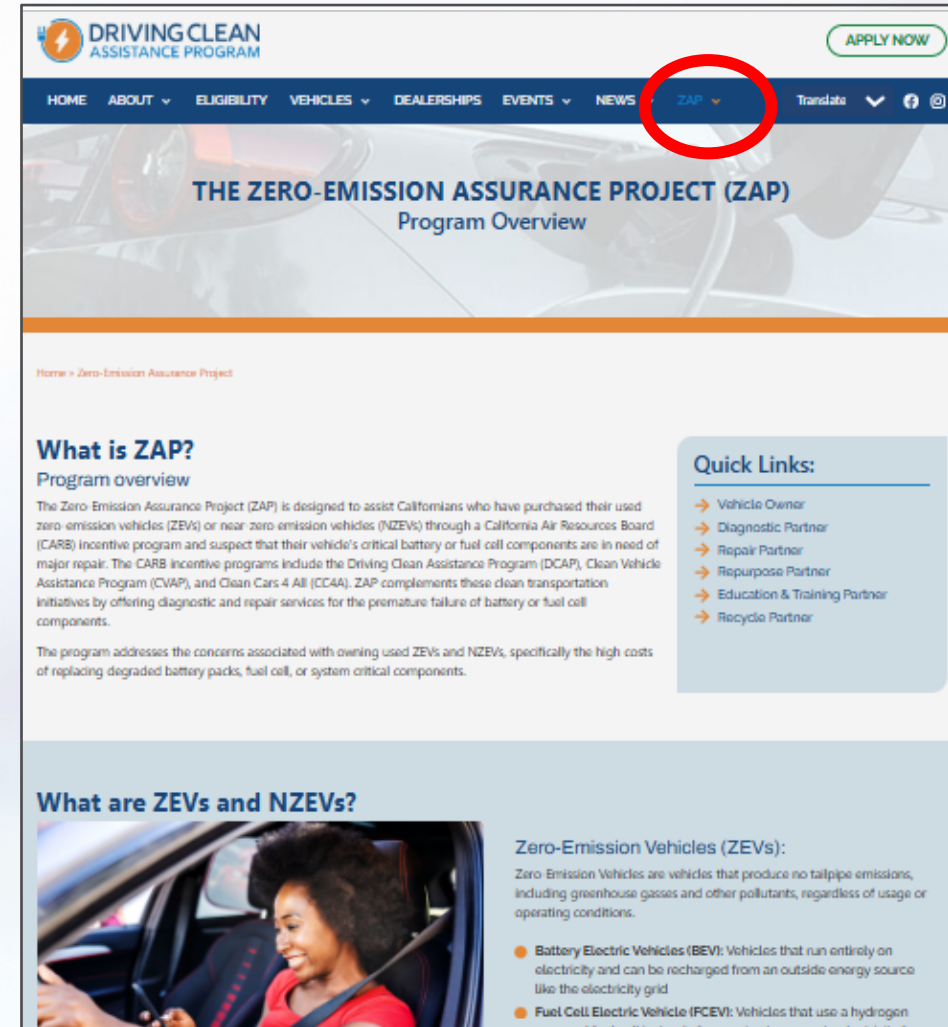


ZAP Eligibility Process: How to find out - Cont'd

1

The ZAP microsite home page will contain:

- Information regarding program eligibility including applicant and vehicle requirements will be displayed.
- The next step would be to navigate to the "What to Expect" tap near the top of the microsite page. (Highlighted on this slide in red)



ZAP Eligibility Process: Applicant verification

1

The ZAP microsite "What to Expect" page will display the overall diagnostic process divided into steps.

After reviewing these steps navigate the to apply button on the right side of the page. Then click on the apply button. (Highlighted on this slide in red)



ZAP Eligibility Process: Applicant verification - Cont'd

1

An application should now be displayed on the screen.

Fill in the information for each field.

- **Name**
- **Contact information**
- **Current Address**
- **Driver's License Number**
- **CARB incentive program**

Click the Next button when finished
(Highlighted on this slide in red)

The screenshot shows the 'Zero-Emission Assurance Project (ZAP) Eligibility Form' with the 'Contact and Personal Information' section highlighted. The form includes fields for Name (First Name and Last Name), Email, and Address (Street Address, Street Address Line 2, City, and State / Province). A 'Next' button is visible at the bottom right, highlighted with a red circle.

The screenshot shows the 'Zero-Emission Assurance Project (ZAP) Eligibility Form' with the 'Address' section highlighted. The form includes fields for Address (Street Address, Street Address Line 2, City, and State / Province), Postal / Zip Code, Phone Number, and Driver's License #. A dropdown menu for 'Which program did you purchase your vehicle through?' is also present. A 'Next' button is visible at the bottom right, highlighted with a red circle.

ZAP Eligibility Process: Applicant verification - Cont'd

1

Additional required fields should now be displayed on the screen.

Fill in the information for each field.

- **Vehicle Make, Model, Year**
- **Vehicle VIN number**
- **Vehicle Type: (FCEV, BEV, PHEV)**
- **Current Mileage**
- **Issues with the vehicle: (4 choices)**
 - **Choose all that apply**

Click the Next button when finished

(Highlighted on this slide in red)

The screenshot shows the 'Current Vehicle Information' form on the Driving Clean Assistance Program website. The form includes the following fields:

- Vehicle Make ***: Text input field.
- Vehicle Model**: Text input field.
- Vehicle Year ***: Text input field.
- Vehicle Vin ***: Text input field.
- Vehicle Type ***: Dropdown menu with 'Please Select' as the current selection.
- Current Mileage ***: Text input field.
- Issues with Vehicle (Select all that apply) ***: A list of checkboxes with the following options:
 - Vehicle Doesn't Hold Charge
 - Charging Speed has Noticeably Slowed
 - Service Alert for the Battery
 - Other

At the bottom of the form, there are two buttons: a grey 'Back' button and a blue 'Next' button. The 'Next' button is circled in red.

ZAP Eligibility Process: Applicant verification - Cont'd

1

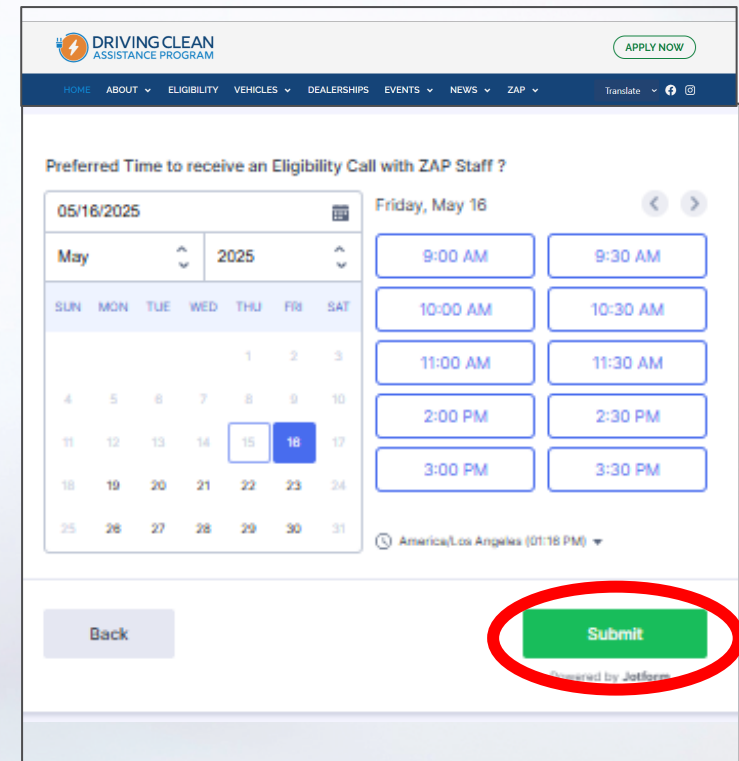
A calendar with choices for dates and times should now be displayed on the screen.

This page provides the available dates and times when a staff member will call you to discuss your eligibility.

- **Please choose (1) date**
- **Please choose (1) time**
- *Reminder: This is only an appointment for a phone call regarding eligibility to the program.*

Click the Submit button when finished

(Highlighted on this slide in red)



The screenshot shows the 'DRIVING CLEAN ASSISTANCE PROGRAM' website. The main heading is 'Preferred Time to receive an Eligibility Call with ZAP Staff?'. Below this, there is a calendar for May 2025. The date '16' is selected. To the right of the calendar, the date 'Friday, May 16' is displayed. Below the date, there are two columns of time slots: 9:00 AM, 9:30 AM, 10:00 AM, 10:30 AM, 11:00 AM, 11:30 AM, 2:00 PM, 2:30 PM, 3:00 PM, and 3:30 PM. At the bottom of the form, there is a 'Back' button and a 'Submit' button. The 'Submit' button is highlighted with a red circle. The text 'Powered by JotForm' is visible at the bottom right of the form.

ZAP Eligibility Process:

Applicant verification - Cont'd



ZAP will contact the applicant to discuss the review of the information provided in the questionnaire.

ZAP will request proof of documentation to finalize the eligibility verification process.

- **Copy of Driver's License**
- **Copy of Registration (2 Years)**
- **Proof of Continuous Insurance (2 Years)**
 - **Ex: Copy of Declarations Page**
- **Proof of inheritance or legally qualifying circumstance**
 - **(If applicable)**



ZAP Eligibility Process:

Applicant verification - Cont'd

1

ZAP will contact the applicant after receiving the requested documents.

ZAP will finalize the eligibility verification process.

- **An email will be sent to the applicant stating that they are eligible to receive a diagnostic test for your vehicle at no cost to them. This email will have information about what happens next.**
- **Some emails from ZAP might be directed to some spam or junk folders.**
- **Applicants should look for an email end in @drivecleanca.org with ZAP in the subject line.**



Vehicle Diagnostic Process: Diagnostic Appointment

2

ZAP will schedule a diagnostic appointment with the nearest diagnostic center to your residence.

ZAP will provide the applicant with instructions on where to bring their vehicle.

- **Arrive at diagnostic center location at specified appointment time**
 - 15 minute grace period is permitted.
 - If an appointment is missed, _____
- **The applicant will provide ZAP documentation to the diagnostic center staff (If provided by ZAP prior to appointment)**
- **Vehicle should be driven to the diagnostic location**
 - (If vehicle needs to be towed in, it will be at the vehicle owner's expense)
 - (Rental vehicle procedure)
- **The applicant must be present with California Driver's License**



Vehicle Diagnostic Process: Diagnostic Appointment - Cont'd

2

ZAP (Rental Vehicle Procedure)

ZAP will provide a rental vehicle if:

- **Vehicle Diagnosis is expected to take longer than a workday or 4 hours.**
- **Vehicle specific reasons**
 - **Complex diagnostic procedure**
- **Rental vehicle pickup location will be at the diagnostic location**



Vehicle Diagnostic Review: Diagnostic Appointment Explanation

3

ZAP will explain the results of the diagnostic appointment to the applicant to help them.

Zap will provide information regarding whether the diagnosed vehicle was confirmed to have any of the qualifying issues.

- **Decreased Battery Storage Capacity**
 - Below 70% of original capacity
- **Decreased Fuel Cell Power Output**
 - Not publicly known and will defer to manufacturers' threshold for replacement



Repair Estimate: Repair Estimate Explanation

4

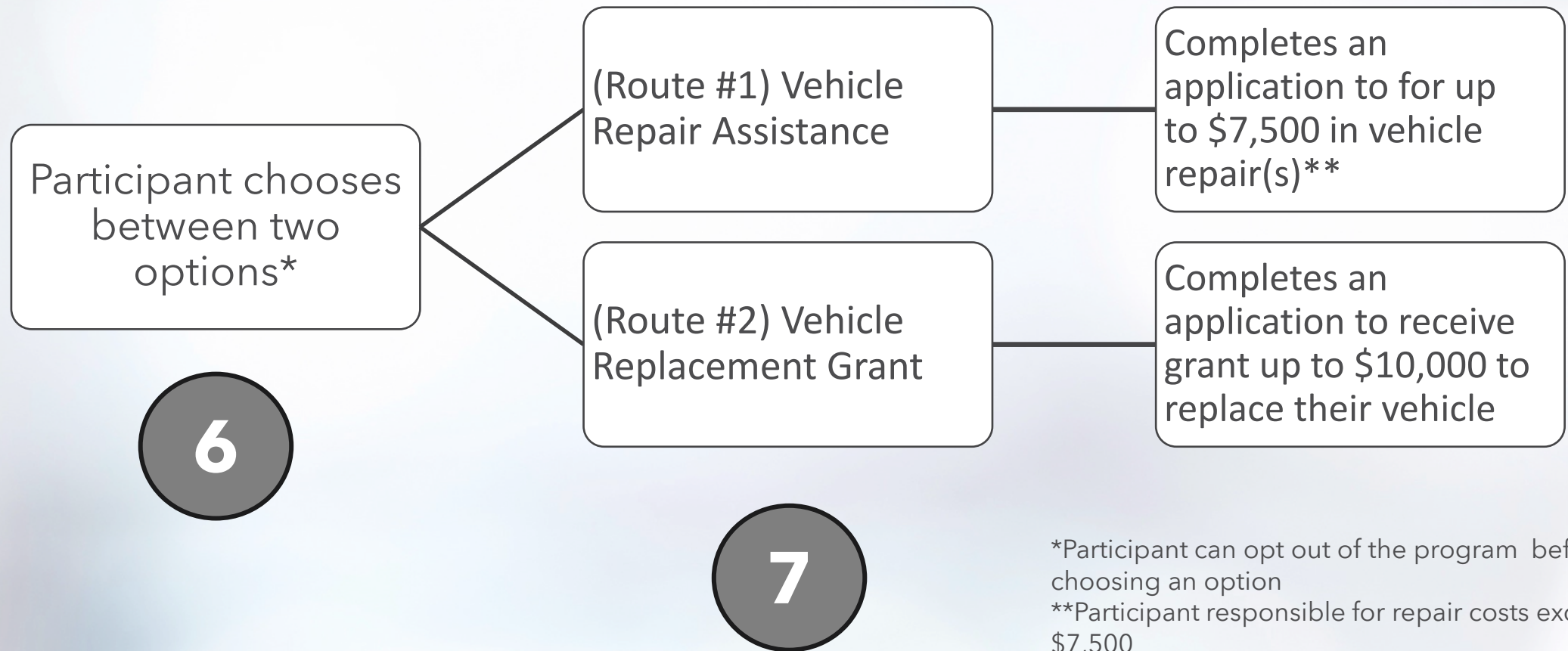
If a qualifying issue(s) has been identified, ZAP will send the diagnostic data to the nearest networked repair facility for a repair estimate.

ZAP will consult with the applicant to provide a clear cost estimate for the repair.

- **This ensures the applicant has all the necessary information before making the decision to continue throughout the ZAP program.**



ZAP Pathways: *Route #1 & #2*



*Participant can opt out of the program before choosing an option
**Participant responsible for repair costs exceeding \$7,500

Zap Repair Process: Route #1

7

Once the applicant selects to repair their vehicle, ZAP will approve their application for the **Repair Assistance** and begin the **repair** process.

1. ZAP will then schedule the repair appointment at an approved repair facility nearest to the applicant's residence.
2. ZAP will provide the applicant with instructions on where to bring their vehicle.
3. The repair facility will be paid directly for the services performed on the qualifying issues only up to \$7,500.
 1. If additional services are coordinated between the repair facility and the applicant, the applicant is responsible for 100% of the services performed outside of the documented qualifying issue(s).



Zap Repair Process: Route #1 - Cont'd

7

Once ZAP schedules the repair appointment:

- 1. ZAP will provide the applicant with instructions on where to bring their vehicle.**
- 2. Arrive at the repair location at specified appointment time**
 - 15 minute grace period is permitted.
 - If an appointment is missed, _____
- 3. The applicant will provide ZAP documentation to the diagnostic center staff (If provided by ZAP prior to appointment)**
- 4. Vehicle should be driven to the diagnostic location**
 - (If vehicle needs to be towed in, it will be at the vehicle owner's expense)
 - (A rental vehicle will be provided)
- 5. The applicant must be present with California Driver's License**



Vehicle Diagnostic Process: Repair Appointment - Cont'd



ZAP (Rental Vehicle Procedure)

ZAP will provide a rental vehicle if:

- **Vehicle Repair is expected to take longer than a workday or 8 hours.**
- **Vehicle specific reasons**
 - **Complex repair procedure**
- **Rental vehicle pickup location will be at the repair facility location**



Zap Replacement Process: Route #2



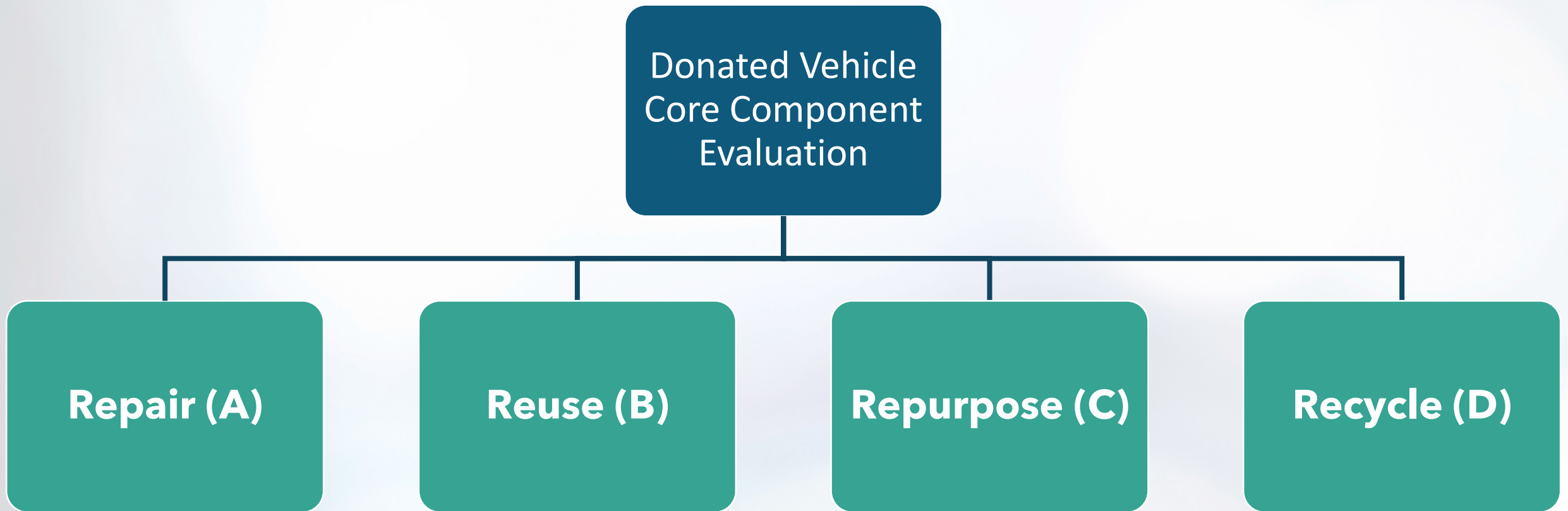
Once the applicant selects to replace their vehicle, ZAP will approve their application for the **Replacement Grant** and begin the **replacement** process.

1. **ZAP will refer the participant to Driving Clean Assistance Program (DCAP) to explain the process of identifying a replacement vehicle and providing any financial assistance if necessary to the participant.**
2. **Vehicle Retirement: Once the participant's vehicle has been replaced, the surrendering of ownership must take place prior to receiving the replacement vehicle. The donation process cannot be undone for any reason once it has been initiated. The retired vehicle will be donated to the ZAP program where the vehicle could be used for educational and training purposes within the ZAP Education & Training Partner Network.**



The Donated Vehicle Journey

Route 2A-D: Donated Vehicle Component Evaluation Repair, Reuse, Repurpose, or Recycle Pathways



A map of California with several regions highlighted in blue. These regions include the South Coast, San Joaquin Valley, Bay Area, Sacramento Metro, San Diego, and parts of the Central Valley and South Coast. The rest of the state is shown in light gray.

Proposed Implementation

The program will implement a rolling open schedule.

- South Coast (Quarter 3 - 2025)
- San Joaquin Valley (Quarter 3 - 2025)
- Bay Area (BAAQMD) (Quarter 3 - 2025)
- Sacramento Metro (Quarter 4 - 2025)
- San Diego (Quarter 4 - 2025)
- **Outside of the current implementing Air Districts, rollout to follow DCAP's expansion path starting in early 2026.**

Comments and Questions



Use the raised hand function (#2 if calling in by phone)



Please state your name and affiliation before asking a question or making a comment.



You may also email questions
to: **CleanTransportationIncentives@arb.ca.gov**

Contacting ZAP



Email questions to: **Zap@drivingcleanca.org**

- Scott Butckovitz, ZAP Lead, Community Housing Development Corporation
- Michael Litwin, Air Pollution Specialist, CARB lead on ZAP
CleanTransportationIncentives@arb.ca.gov