

1801SOR
Small Off-Road Engine (SORE) Population and Activity Survey: Business Survey

- SHLO Hello, this is _____, calling from the Social Science Research Center at California State University, Fullerton. Have I reached [BUSINESS NAME]?
1. CONTINUE
 2. DISPOSITION RECORD APPROPRIATELY
- INT I am calling from the Social Science Research Center, at California State Fullerton. We're conducting a telephone survey of 1,350 randomly selected businesses operating within the state of California to obtain information on lawn, garden, and similar equipment used to take care of their landscaping and other maintenance needs. This survey takes about 15 to 20 minutes to complete. Even if you are unsure whether your business has such equipment, your feedback is very important to our study. The data being collected in this survey will be kept strictly confidential to the extent permitted by law and in no case will be used to identify any one individual or business.
- IND Are you the staff member at your place of business that would best be able to answer these questions or is that someone else?
1. CURRENT RESPONDENT [CONTINUE]
 2. OTHER INDIVIDUAL/DEPARTMENT, AVAILABLE [REREAD INTRO]
 3. OTHER INDIVIDUAL/DEPARTMENT, CALLBACK [COLLECT UPDATED CONTACT INFORMATION AS NEEDED]
 4. OWNER OF PROPERTY HANDLES SUCH MATTERS [COLLECT INFORMATION AND CALL OWNER]
- PART Are you willing to participate in our study now?
1. YES, CONTINUE
 2. CALLBACK
 3. REFUSED
- T0 I have a few questions to make sure your business is eligible to participate in our study.
- AGE1 First, may I confirm that you are 18 years of age or older?
1. YES, CONTINUE
 2. NO, ASK FOR REPRESENTATIVE OVER 18 AND RETURN TO INT
- CAL And may I confirm that your business operates within the state of California?
1. OPERATES IN CA, CONTINUE
 2. DOES NOT, END SURVEY
- LSC1 Is this business a landscaping or yard care business?
1. YES
 0. NO [SKIP TO INT2]
- BUS Unfortunately, landscaping or yard care businesses are not eligible to participate in the current study, however we will be conducting a survey of such businesses at a later date.

LSC2 Would you be willing to provide the contact information and name of your business for potential participation in a survey of landscaping businesses at a later date?

1. YES, SPECIFY NAME>
SPECIFY PHONE>
SPECIFY EMAIL>

0. NO

[END SURVEY]

INT2 Before we begin, I need to read you some information about your rights as a study participant. This study involves no more than minimal risk, and there are no known harms or discomforts associated with this study beyond those encountered in daily life. You are free to decline to answer any survey question or to decline to participate entirely. Only research staff at the SSRC will have access to the data collected during this survey. Our center director, Laura Gil-Trejo, has no financial interest in the results of this study, and the research is being done solely for academic purposes.

If you have questions about your rights as a research participant, I have some numbers I can provide for you. [IF REQUESTED] You may contact California State University, Fullerton Regulatory Compliance Coordinator at (657) 278-7719, or the Institutional Review Board (IRB) Chair at (657) 278-5062. For any other questions about the study, contact Laura Gil-Trejo at 657-278-7691.

Now that you have this information, would you like to proceed?

1. YES, CONTINUE
2. REFUSED [END SURVEY]

T0 First, I need to ask a few general questions about your business.

Q1A Does the following describe the industry of your business: [INSERT SIC DESCRIPTION]?

1. YES [SKIP TO LOC]
0. NO
7. DON'T KNOW
9. REFUSED

Q1B What is the industry of your business?

1. SPECIFY INDUSTRY>
7. DON'T KNOW
9. REFUSED

LOC Is your business a single service location, or is it part of a related group of locations?

1. SINGLE LOCATION [SKIP TO T1B]
2. PART OF A RELATED GROUP

NUMS How many of your business's locations operate within the State of California?

1. SPECIFY NUMBER OF LOCATIONS>
7. DON'T KNOW
9. REFUSED

T1A I'd like you to provide me with information on *only* the site where you are located. Please do not provide information about any of the other sites in your business.

T1B First, I'd like to ask you some questions about the landscaping at your business.

Q2 Does your business's location have a lawn, garden, or other landscaped area that needs to be maintained?

1. YES
0. NO [SKIP TO T2]
7. DON'T KNOW
9. REFUSED

Q3 Who maintains the lawn, garden or landscaped areas at your business's location? Is it...

1. A staff member(s) employed by your business (an employee)
2. A contracted gardener or landscaping company
3. A combination of the two
7. DON'T KNOW
9. REFUSED

[IF Q3 = 1, SKIP TO T2]

Q4 How many times per month/per week does the gardener or landscaper work at your business's location?

1. SPECIFY NUMBER OF TIMES PER WEEK> [SKIP TO Q5]
2. SPECIFY NUMBER OF TIMES PER MONTH> [SKIP TO Q5]
7. DON'T KNOW
9. REFUSED [SKIP TO Q5]

Q4A For this survey, I will be asking very specific questions about the landscaping services provided to your business as well as the lawn and garden and other power equipment your business keeps or stores. If there is someone else you think would be able to better answer such questions, could you please transfer me to them or provide a number at which I can reach them?

1. RESPONDENT FEELS THEY ARE APPROPRIATE INDIVIDUAL
2. TRANSFER TO NEW INDIVIDUAL [BACK UP TO INT2 WITH NEW PERSON]
3. CALLBACK NEW PERSON [SET CB AND START AT INT1 W/ NEW PERSON]

Q5 How long does it take the gardener or landscaper to complete services each time?

1. SPECIFY IN MINUTES> [SKIP TO T2]
2. SPECIFY IN HOURS> [SKIP TO T2]
777. DON'T KNOW
999. REFUSED

Q5a Would you say it takes them....

1. Less than 15 minutes
2. 15 to 29 minutes
3. 30 to 44 minutes
4. 45 to 59 minutes

- 5. 1 hour to under 2 hours
- 6. 2 to 3 hours
- 7. More than 3 hours, SPECIFY>
- 77. DON'T KNOW
- 99. REFUSED

T2 Now I'd like to ask you some questions about the power lawn and garden equipment owned by your business and kept at your location.

Q7 I am going to read a list of several different types of power lawn and garden equipment. For each, please tell me whether that type of equipment is kept/stored at your location and how many there are of each. Are there any...

- i. Chainsaws
- ii. Lawn mowers (walk-behind)
- iii. Leaf blowers or vacuums
- iv. String trimmers/weedwackers
- v. Some other types of power lawn/garden equipment, SPECIFY TYPE>
 - 1. YES, SPECIFY NUMBER OF EACH EQUIPMENT TYPE>
 - 0. NO
 - 7. DON'T KNOW
 - 9. REFUSED

[IF Q7_i THROUGH Q7_v = 0, SKIP TO Q14]

[IF # IN Q7 CATEGORY IS GREATER THAN 5, GO TO Q8B, AND CYCLE THROUGH FOR Q8B TO Q13B FOR EACH CATEGORY]

[CYCLE THROUGH FOR Q8A TO Q13A FOR EACH PIECE IN CATEGORY]

Q8A What is the power type for this piece of equipment?

- 1. Gasoline engine [SKIP TO Q10A]
- 2. Electric motor
- 3. Other, SPECIFY> [SKIP TO Q10A]
- 7. DON'T KNOW
- 9. REFUSED

Q9A Is this electric equipment corded or cordless?

- 1. CORDED
- 2. CORDLESS
- 7. DON'T KNOW
- 9. REFUSED

Q10A On average, how often is this piece of equipment used at your location throughout the year?

- 1. SPECIFY IN TIMES PER YEAR> [SKIP TO Q11A]
- 2. SPECIFY IN TIMES PER MONTH> [SKIP TO Q11A]
- 3. SPECIFY IN TIMES PER WEEK> [SKIP TO Q11A]
- 7. DON'T KNOW
- 9. REFUSED

Q10Aa Would you say it is used...

1. At least once a day
2. At least once a week but not daily
3. At least once a month, but less than once a week
4. At least once a year but less than once a month
5. Less than once a year
7. DON'T KNOW
9. REFUSED

Q11A How long is this piece of equipment used each time?

1. SPECIFY IN MINUTES> [SKIP TO Q12A]
2. SPECIFY IN HOURS> [SKIP TO Q12A]
7. DON'T KNOW
9. REFUSED

Q11Aa Would you say it is used....

1. Fifteen minutes or less
2. Between 16 and 30 minutes
3. Between 31 to 60 minutes
4. More than an hour, SPECIFY HOW LONG>
7. DON'T KNOW
9. REFUSED

Q12A What is the approximate age of this equipment?

1. SPECIFY IN YEARS> [SKIP TO Q13A]
2. SPECIFY IN MONTHS> [SKIP TO Q13A]
7. DON'T KNOW
9. REFUSED

Q12Aa Would you say it is...

1. Less than a year old
2. Between one and five years old
3. Between six and ten years old
4. Between 10 and 20 years old
5. More than 20 years old
7. DON'T KNOW
9. REFUSED

- Q13A How much longer does your business plan to keep this equipment?
1. SPECIFY IN YEARS> [SKIP TO T3]
 2. SPECIFY IN MONTHS> [SKIP TO T3]
 7. DON'T KNOW
 9. REFUSED

- Q13Aa Would you say you will keep it...
1. Less than a year more
 2. Between one and five years more
 3. Between six and ten years more
 4. Between 10 and 20 years more
 5. More than 20 years more
 6. Until it breaks/fails
 7. DON'T KNOW
 9. REFUSED

[CONTINUE TO T3 IF NO CATEGORIES REMAINING]

- Q8B How many of your [INSERT EQUIPMENT TYPE] have...
1. Gasoline engines, SPECIFY NUMBER>
 2. Electric motors, SPECIFY NUMBER>
 3. Other power sources, SPECIFY NUMBER AND TYPE>
 7. DON'T KNOW
 9. REFUSED

[ASK IF Q8B_2 > 0]

- Q9B How many of those electric [INSERT EQUIPMENT TYPE] are...
1. Corded, SPECIFY NUMBER>
 2. Cordless, SPECIFY NUMBER>
 7. DON'T KNOW
 9. REFUSED

- Q10B Thinking about the [INSERT EQUIPMENT TYPE] your company uses, how many of your [INSERT EQUIPMENT TYPE] are used...
1. At least once a day, SPECIFY NUMBER>
 2. At least once a week but not daily, SPECIFY NUMBER>
 3. At least once a month, but less than once a week, SPECIFY NUMBER>
 4. At least once a year but less than once a month, SPECIFY NUMBER>
 5. Less than once a year, SPECIFY NUMBER>
 7. DON'T KNOW
 9. REFUSED

Q11B Now think about each time these [INSERT EQUIPMENT TYPE] are used. How many are used...each time?

1. Fifteen minutes or less, SPECIFY NUMBER>
2. Between 16 and 30 minutes, SPECIFY NUMBER>
3. Between 31 to 60 minutes, SPECIFY NUMBER>
4. More than an hour, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q12B And thinking of the age of these [INSERT EQUIPMENT TYPE], how many are...

1. Less than a year old, SPECIFY NUMBER>
2. Between one and five years old, SPECIFY NUMBER>
3. Between six and ten years old, SPECIFY NUMBER>
4. Between 10 and 20 years old, SPECIFY NUMBER>
5. More than 20 years old, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q13B Now think about how long you will keep the [INSERT EQUIPMENT TYPE] you have. How many will you keep...

1. Less than a year more, SPECIFY NUMBER>
2. Between one and five years more, SPECIFY NUMBER>
3. Between six and ten years more, SPECIFY NUMBER>
4. Between 10 and 20 years more, SPECIFY NUMBER>
5. More than 20 years more, SPECIFY NUMBER>
6. Until they break/fail, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

[CONTINUE TO T3]

Q14 Are any manual lawn and garden equipment (such as reel mowers, rakes) kept at your business's location?

1. YES
0. NO
7. DON'T KNOW
9. REFUSED

T3 Now I want to ask you about other types of outdoor power equipment you might use at your business aside from lawn and garden equipment.

Q15 I am going to read a list a several different types of outdoor power equipment. For each, please tell me whether that type of equipment is kept at your business's location. Is there at least one...

1. Compressor (not hard-wired)
2. Generator
3. Go cart
4. Pressure washer
5. Pump
6. Snow blower
7. Utility cart/golf cart
8. Welder
9. Some other type of outdoor power equipment, SPECIFY>
 1. YES, SPECIFY NUMBER>
 0. NO
 7. DON'T KNOW
 9. REFUSED

[IF # IN Q15 CATEGORY IS GREATER THAN 5, CYCLE THROUGH FOR Q16B TO Q21B FOR EACH CATEGORY]

[CYCLE THROUGH FOR Q16A TO Q21A FOR EACH PIECE IN CATEGORY]

[IF Q7 ALL = 0 AND Q15 ALL = 0, SKIP TO T4]

Q16A What is the power type for this piece of equipment?

1. Gasoline engine [SKIP TO Q18A]
2. Electric motor
3. Other, SPECIFY> [SKIP TO Q18A]
7. DON'T KNOW
9. REFUSED

Q17A Is this electric equipment corded or cordless?

1. CORDED
2. CORDLESS
7. DON'T KNOW
9. REFUSED

Q18A On average, how often is this piece of equipment used throughout the year?

1. SPECIFY IN TIMES PER YEAR> [SKIP TO Q19A]
2. SPECIFY IN TIMES PER MONTH> [SKIP TO Q19A]
3. SPECIFY IN TIMES PER WEEK> [SKIP TO Q19A]
7. DON'T KNOW
9. REFUSED

Q18Aa Would you say that it is used...

1. At least once a day
2. At least once a week but not daily
3. At least once a month, but less than once a week
4. At least once a year but less than once a month

5. Less than once a year
7. DON'T KNOW
9. REFUSED

Q19A How long is this piece of equipment used each time?

1. SPECIFY IN MINUTES> [SKIP TO Q20A]
2. SPECIFY IN HOURS> [SKIP TO Q20A]
7. DON'T KNOW
9. REFUSED

Q19Aa Would you say that it is used...

1. Fifteen minutes or less
2. Between 16 and 30 minutes
3. Between 31 to 60 minutes
4. More than an hour, SPECIFY HOW LONG>
7. DON'T KNOW
9. REFUSED

Q20A What is the approximate age of this equipment?

1. SPECIFY IN YEARS> [SKIP TO Q21A]
2. SPECIFY IN MONTHS> [SKIP TO Q21A]
7. DON'T KNOW
9. REFUSED

Q20Aa Would you say it is...

1. Less than a year old
2. Between one and five years old
3. Between six and ten years old
4. Between 10 and 20 years old
5. More than 20 years old
7. DON'T KNOW
9. REFUSED

Q21A How much longer does your business plan to keep this equipment?

1. SPECIFY IN YEARS> [SKIP TO Q22]
2. SPECIFY IN MONTHS> [SKIP TO Q22]
777. DON'T KNOW
999. REFUSED

Q21Aa Would you say you will keep it...

1. Less than a year more
2. Between one and five years more
3. Between six and ten years more
4. Between 10 and 20 years more
5. More than 20 years more
6. Until it breaks/fails
7. DON'T KNOW
9. REFUSED

[SKIP TO Q22 IF NO CATEGORIES REMAINING]

Q16B How many of your [INSERT EQUIPMENT TYPE] have...

1. Gasoline engines, SPECIFY NUMBER>
2. Electric motors, SPECIFY NUMBER>
3. Other power sources, SPECIFY NUMBER AND TYPE>
7. DON'T KNOW
9. REFUSED

[ASK IF Q16B_2 > 0]

Q17B How many of those electric [INSERT EQUIPMENT TYPE] are...

1. Corded, SPECIFY NUMBER>
2. Cordless, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q18B Thinking about the [INSERT EQUIPMENT TYPE] your company uses, how many of your [INSERT EQUIPMENT TYPE] are used...

1. At least once a day, SPECIFY NUMBER>
2. At least once a week but not daily, SPECIFY NUMBER>
3. At least once a month, but less than once a week, SPECIFY NUMBER>
4. At least once a year but less than once a month, SPECIFY NUMBER>
5. Less than once a year, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q19B Now think about each time these [INSERT EQUIPMENT TYPE] are used. How many are used...each time?

1. Fifteen minutes or less, SPECIFY NUMBER>
2. Between 16 and 30 minutes, SPECIFY NUMBER>
3. Between 31 to 60 minutes, SPECIFY NUMBER>
4. More than an hour, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

- Q20B And thinking of the age of these [INSERT EQUIPMENT TYPE], how many are...
1. Less than a year old, SPECIFY NUMBER>
 2. Between one and five years old, SPECIFY NUMBER>
 3. Between six and ten years old, SPECIFY NUMBER>
 4. Between 10 and 20 years old, SPECIFY NUMBER>
 5. More than 20 years old, SPECIFY NUMBER>
 7. DON'T KNOW
 9. REFUSED
- Q21B Now think about how long you will keep the [INSERT EQUIPMENT TYPE] you have. How many will you keep...
1. Less than a year more, SPECIFY NUMBER>
 2. Between one and five years more, SPECIFY NUMBER>
 3. Between six and ten years more, SPECIFY NUMBER>
 4. Between 10 and 20 years more, SPECIFY NUMBER>
 5. More than 20 years more, SPECIFY NUMBER>
 6. Until they break/fail, SPECIFY NUMBER>
 7. DON'T KNOW
 9. REFUSED
- Q22 Is engine maintenance ever performed on any of your business's power equipment?
1. YES
 0. NO [SKIP TO T4]
 7. DON'T KNOW [SKIP TO T4]
 9. REFUSED [SKIP TO T4]
- Q23 Who performs the engine maintenance on your business's equipment?
1. A dealer or small engine shop
 2. You or a staff member(s) employed by your business (an employee)
 3. Someone else, SPECIFY>
 7. DON'T KNOW
 9. REFUSED
- Q24 How often is engine maintenance performed on your business's equipment?
1. Per manufacturer's recommended schedule
 2. Annually
 3. Only when it stops working or breaks
 4. On some other schedule, SPECIFY>
 7. DON'T KNOW
 9. REFUSED
- T4 Now I'd like to ask you some questions about future plans to purchase power equipment for your business.

Q25 Does your business have plans to buy [IF ANY Q7 = 1 OR Q15 = 1, "additional"] power lawn and garden or other outdoor power equipment in the next 12 months?

- 1. YES
- 0. NO [SKIP TO Q33]
- 7. DON'T KNOW [SKIP TO Q33]
- 9. REFUSED [SKIP TO Q33]

Q26 Will this equipment replace old equipment your business is getting rid of or will you add it to the equipment you already have?

- 1. REPLACEMENT
- 2. ADDITIONAL
- 3. BOTH REPLACEMENT/ADDITIONAL
- 7. DON'T KNOW
- 9. REFUSED

Q27 How many pieces of equipment does your business plan to purchase?

- 1. SPECIFY NUMBER OF PIECES>
- 7. DON'T KNOW [SKIP TO Q32]
- 9. REFUSED [SKIP TO Q32]

Q28 What type of equipment does your business plan to purchase?

- 1. SPECIFY UP TO 6 EQUIPMENT TYPES>
- 7. DON'T KNOW
- 9. REFUSED

[CYCLE THROUGH Q29 THROUGH Q31 FOR EACH PIECE IN Q28, OTHERWISE SKIP TO Q32]

Q29 And does your business plan to purchase an electric or gasoline powered version of this equipment?

- 1. ELECTRIC
- 2. GASOLINE ENGINE POWERED
- 3. Other, SPECIFY>
- 7. DON'T KNOW
- 9. REFUSED

[IF Q29 ≠ 1, SKIP TO Q30]

Q29a And does your business plan to purchase a corded or cordless version of this equipment?

- 1. CORDED
- 2. CORDLESS
- 7. DON'T KNOW
- 9. REFUSED

[IF Q29 = 1, SKIP TO Q32]

Q30 To your knowledge, is this piece of equipment available in an electric version?

- 1. YES
- 0. NO [SKIP TO Q32]
- 7. DON'T KNOW
- 9. REFUSED

Q31 What factors might your business consider if deciding between an electric version and the engine-powered one you said you expect to buy? I'm going to read a few options. You can select more than one.

- 1. Cost
- 2. Power
- 3. The time the equipment will run before needing to fill the gas tank or recharge batteries
- 4. Some other factor, SPECIFY
- 7. DON'T KNOW
- 9. REFUSED

[Q26 = 1 OR 3 CONTINUE, OTHERWISE SKIP TO T5]

Q32 What will your business do with old equipment when you replace it with new equipment? Please select the most likely option from the following list.

- 1. Throw it in the trash
- 2. Recycle it
- 3. Give it away/sell it
- 4. Keep it
- 5. Do something else with it, SPECIFY>
- 7. DON'T KNOW
- 9. REFUSED

[IF Q28 = 7 OR 9, CONTINUE]

[SKIP TO T5]

Q33 If your business were to purchase a piece of lawn and garden or outdoor power equipment, what factors might you consider if deciding between electric equipment and gas-powered equipment? I'm going to read a few options. You can select more than one.

- 1. Cost
- 2. Power
- 3. The time the equipment will run before needing to fill the gas tank or recharge batteries
- 4. Some other factor, SPECIFY>
- 5. I am not aware of an electric version of the equipment I would want
- 7. DON'T KNOW
- 9. REFUSED

T5 Now I am going to ask you a few questions regarding gas cans.

Q34 How many gas cans does your business own to refuel equipment or automobiles?

- 1. SPECIFY NUMBER OF CANS> [IF # = 0, SKIP TO T6]
- 7. DON'T KNOW [SKIP TO T6]

9 REFUSED [SKIP TO T6]

Q35 How many of these [INSERT NUMBER OF CANS FROM Q34] are made of?

1. Plastic, SPECIFY NUMBER>
2. Metal, SPECIFY NUMBER>
3. Some other material, SPECIFY MATERIAL AND NUMBER>
7. DON'T KNOW
9. REFUSED

Q36 Now I'd like to ask about the size of these gas cans. How many of these gas cans are...

1. 1-gallon, SPECIFY NUMBER>
2. 2.5 gallon, SPECIFY NUMBER>
3. 5 gallon, SPECIFY NUMBER>
4. Some other size, SPECIFY NUMBER AND SIZE IN GALLONS>
7. DON'T KNOW
9. REFUSED

Q37 Now I'd like to know about the age of these gas cans. How many are...

1. Less than a year old, SPECIFY NUMBER>
2. Between one and five years old, SPECIFY NUMBER>
3. Between six and ten years old, SPECIFY NUMBER>
4. Between 10 and 20 years old, SPECIFY NUMBER>
5. More than 20 years old, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED
77. DON'T KNOW
99. REFUSED

Q38 Now think about how often these gas cans are refilled. How many are refilled...

1. Less than four times a year, SPECIFY NUMBER>
2. Four to 11 times per year, SPECIFY NUMBER>
3. Twelve to 24 times per year, SPECIFY NUMBER>
4. Twenty-five to 51 times per year, SPECIFY NUMBER>
5. Fifty-two times per year, SPECIFY NUMBER>
6. More than 52 times per year, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q39 Have any changes been made to your gas cans to make them easier to use?

1. YES
0. NO [SKIP TO T6]
7. DON'T KNOW [SKIP TO T6]
9. REFUSED [SKIP TO T6]

- Q40 What changes have been made? Have you...
1. Replaced the spout
 2. Modified the spout
 3. Made some other change, SPECIFY>
 7. DON'T KNOW
 9. REFUSED
- T6 Now I have some questions about other services your business might receive.
- Q41 Does your business contract with a vendor for services involving the use of outdoor power equipment such as pressure washing or floor polishing?
1. YES
 2. NO [SKIP TO T7]
 7. DON'T KNOW [SKIP TO T7]
 9. REFUSED [SKIP TO T7]
- Q42 What type of services does this vendor provide?
1. SPECIFY SERVICES
 7. DON'T KNOW
 9. REFUSED
- Q43 How many times per month does this vendor work at your business's location?
1. SPECIFY NUMBER OF TIMES>
 7. DON'T KNOW
 9. REFUSED
- Q44 How long does it take them to complete services each time?
1. SPECIFY IN MINUTES> [SKIP TO T7]
 2. SPECIFY IN HOURS [SKIP TO T7]
 777. DON'T KNOW
 999. REFUSED
- Q44a Would you say it takes them....
1. Less than 15 minutes
 2. 15 to 29 minutes
 3. 30 to 44 minutes
 4. 45 to 59 minutes
 5. 1 hour to under 2 hours
 6. 2 to 3 hours
 7. More than 3 hours, SPECIFY>
 77. DON'T KNOW
 99. REFUSED
- T7 Finally, I have a few questions for you for descriptive purposes. As I mentioned before, all information you provide is completely confidential, and your name will not be connected to your responses in the final report created for this study.

- Q45 First, how many people work for your business?
1. SPECIFY NUMBER OF PEOPLE> [SKIP TO Q46]
 7. DON'T KNOW
 9. REFUSED
- Q45a Would you say it is...
1. Fewer than five people
 2. Five to nine people
 3. 10 to 19 people
 4. 20 to 49 people
 5. 50 to 199 people
 6. 200 people or more
 7. DON'T KNOW
 9. REFUSED
- Q46 What is your business's annual revenue...
- READ ONLY IF NECESSARY:
1. Less than \$10,000
 2. \$10,000 - \$14,999
 3. \$15,000 - \$24,999
 4. \$25,000 - \$49,999
 5. \$50,000 - \$74,999
 6. \$75,000 - \$99,999
 7. \$100,000 - \$149,999
 7. \$150,000 - \$199,999
 8. \$200,000 or more
 77. DON'T KNOW
 99. REFUSED
- Q47 What is the approximate square footage or acreage of the landscaped area of your business?
1. SPECIFY SQUARE FEET> [SKIP TO Q48]
 2. SPECIFY ACRES> [SKIP TO Q48]
 7. DON'T KNOW
 9. REFUSED
- Q47a Would say it is...
1. Less than 100 square feet
 2. 100 to 499 square feet
 3. 500 to 999 square feet
 4. 1,000 to 1,999 square feet
 5. 2,000 to 4,999 square feet
 6. 5,000 to 9,999 square feet
 7. 10,000 to 49,999 square feet
 8. 50,000 to 99,999 square feet
 9. More than 100,000 square feet
 77. DON'T KNOW
 99. REFUSED

- Q48 Could you please provide me with your job title and the name of the department you work in?
1. SPECIFY JOB TITLE>
SPECIFY DEPARTMENT>
 7. DON'T KNOW
 9. REFUSED

[IF Q3 = 1, SKIP TO END]

- Q49 We are almost done with the survey. Before you go, would you be willing to provide the contact information for your gardener/landscaper or the name of their business so they can potentially participate in a survey of garden/landscape business owners?
1. YES, SPECIFY NAME>
SPECIFY PHONE>
SPECIFY EMAIL>
 0. NO

CON That is the end of our survey. Thank you for your input. We greatly appreciate it. Have a good afternoon/evening.